



PRIME MINISTERS MUSEUM AND LIBRARY
TEEN MURTI HOUSE, NEW DELHI-110011

Tender No. PMML/RFP/CCTV/2026

Date: 25.06.2026

**RFP FOR SELECTION OF AGENCY FOR SUPPLY, INSTALLATION AND
COMMISSIONING OF CCTV SYSTEMS AT PMML**

Tender documents may be downloaded from PMML website <https://pmml.nic.in> (for reference only) as per the schedule as given in critical date sheet as under:-

CRITICAL DATE SHEET

Published Date	25.06.2026
Bid Document Download / Sale Start Date	25.06.2026
Date of Pre-Bid Meeting	02.07.2026 at 12:00 PM in Seminar Room, Library Building, PMML, Teen Murti House, New Delhi - 110011
Bid Submission Start Date	25.06.2026
Bid Submission End Date	15.07.2026 (05:00 PM)
Bid Opening Date	16.07.2026 (11:00 AM)
Place of opening of Technical bid	Prime Ministers Museum & Library, Teen Murti House, New Delhi-110011.
Address for communication	Office of the Director, Prime Ministers Museum & Library, Teen Murti House, New Delhi110011.

1. On behalf of Director, PMML, Bids are invited from the registered companies/their authorized dealer for the goods mentioned below. The Quotations/bids duly sealed/signed & completed in all respect should be submitted with documents at PMML latest by 05:00 PM on 15.07.2026.
2. The incomplete Quotations/bids will be treated as rejected. The Quotations received after stipulated date & time will not be considered & rejected, and no correspondence in this regard will be entertained.
3. Bidders are requested to visit the website <https://pmml.nic.in> regularly. Any changes/modifications in tender enquiry will be intimated by corrigendum through this website only.
4. In case, any holiday is declared by the Government on the day of opening, the tenders will be opened on the next working day at the same time. The Director, PMML, New Delhi reserves the right to accept or reject any or all the tenders.

Table of Contents

Letter of Invitation	4
Disclaimer.....	5
Fact Sheet.....	7
1. Introduction.....	9
2. Instructions to Bidders (ITB).....	10
2.1. General Terms and Conditions	10
2.2. Code of Integrity.....	11
2.3. Bid Security/Earnest Money Deposit	12
2.4. Requesting Clarifications & Issue of Corrigendum	13
2.5. Right to Terminate the Process	13
2.6. Amendments to the RFP and Corrigendum.....	13
2.7. Authentication of Bids.....	13
2.8. Site Visit	13
2.9. Bid Scope	14
2.10. Consortium	14
2.11. Subcontracting.....	14
2.12. Period of Engagement	14
2.13. Cancellation of Appointment / Contract.....	14
2.14. Conflict of Interest.....	15
2.15. Abnormally Low Bids & Unresponsive Bids.....	15
2.16. Performance Security	15
2.17. Payment	16
2.18. Jurisdiction of Court.....	16
2.19. Arbitration	17
2.20. Force Majeure.....	17
2.21. Indemnity.....	17
2.22. Negligence.....	17
2.23. Bankruptcy	18
2.24. Penalty Clause	18
2.25. Liquidated damage	19
2.26. Delivery Schedule	19
2.27. Testing and Inspection.....	19

2.28.	Warranty Clause	19
2.29.	Packing/ Transportation/ Handling.....	19
2.30.	Security Norms/Guidelines	20
2.31.	Site Tests/ Performance Tests	20
2.32.	Handing Over/ Certified Date of Completion	20
2.33.	Training	20
2.34.	Completion Plans.....	20
2.35.	Defects Liability Period.....	20
2.36.	Guaranteed Performance	21
2.37.	Prices	21
2.38.	Award of Contract	21
2.39.	Payment Schedule	22
3.	Eligibility Criteria	22
3.1.	Evaluation of Technical Bid	22
3.2.	Criteria for Evaluation and Comparison of Technical Bids.....	23
3.3.	Pre-Qualification Criteria	24
3.4.	Opening of Financial Bids.....	26
3.5.	Evaluation of Financial Bid.....	27
3.6.	Technical Qualification Criteria	28
4.	Scope of Work/Terms of Reference	29
4.1.	Technical Requirements And Standards	32
4.2.	Product Warranty	33
4.3.	Project Schedule/Timelines	33
	Annexure I : Financial Bid.....	34
	Annexure II: Bill of Quantity (BOQ).....	35
	Annexure III: Proposed Layout of Camera Installation.....	39

Letter of Invitation

Prime Ministers Museum and Library

Dear Sir/Madam,

PMML invites proposals from reputed bidders for “**SELECTION OF AGENCY FOR SUPPLY, INSTALLATION AND COMMISSIONING OF CCTV SYSTEMS AT PMML.**”

The method of selection is Least Cost Selection (LCS). The bidder will be selected under the LCS method. The Technically Qualified Bidder, who is declared as L1 (lowest quoted price) may be declared as the selected bidder. The bids of only those bidders will be opened, whose technical bids and demonstration have been found compliant by the Evaluation Committee. Comparison of bids would be done on the basis of Evaluation criteria given in this RFP. The L-1 bidder would be determined by Evaluation Committee on the basis of Technical Criteria given in this RFP.

The content of this RFP enlists the requirements of Prime Ministers Museum and Library. It includes the **Bidding Terms** which details out all that may be needed by the potential bidders to understand the financial terms and bidding process and explains the contractual terms that Prime Ministers Museum and Library wishes to specify at this stage. The RFP includes the following sections:

- Section 1- Introduction
- Section 2- Instructions to Bidders
- Section 3- Eligibility Criteria
- Section 4- Scope of Work

All interested agencies should inform (within one week of the date of release of RFP) the concerned officer at Prime Ministers Museum & Library that.

- it will submit a proposal.
- it will attend the pre-bid conference on the date mentioned in the critical date sheet.

This information may be submitted by email to the undersigned.

Director
Prime Ministers Museum & Library,
Teen Murti House, New Delhi, 110011

Disclaimer

All terms defined in this document shall, unless repugnant to the context or meaning thereof, shall mean and include the survivors or survivors of them and their heirs, executors and administrators, and respective permitted assignments. The Prime Ministers Museum & Library shall thereafter for the sake of brevity be referred to as “**PMML**”. The information contained in this Request for Proposal (RFP) or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of **PMML (“Purchaser”)** is provided to the Bidder(s) on the terms and conditions set out in this Request For Proposal (“**RFP**”) document and all other terms and conditions subject to which such information is provided.

This RFP document is neither an agreement nor an offer nor an invitation by the Purchaser to any parties other than those who are qualified to submit their bids (“**Bidder**”). The purpose of this document is to provide the Bidders with information to assist the formulation of their proposals. This RFP does not claim to contain all the information the Bidders may require. Each Bidder must conduct its own analysis of the information contained in this RFP or to correct any inaccuracies therein that may appear in it and is advised to carry out its own investigation into the Project, the legislative and regulatory regimes which applies thereto and by and all matters pertaining to the Project and to seek its own professional advice on the legal, financial, regulatory and tax consequences of entering into any contract or arrangement relating to the Project.

Information provided in this RFP to the Bidders is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Purchaser accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein. The possession or use of this RFP in any manner contrary to any applicable law is expressly prohibited. The Bidders shall inform themselves concerning and shall observe any applicable legal requirements. The information does not purport to be comprehensive or to have been independently verified. Nothing in this RFP shall be construed as legal, financial, regulatory or tax advice.

The Purchaser shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution for unjust enrichment or otherwise for any loss, damage, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this Bid Stage. Neither the information in this RFP nor any other written or oral information in relation to the Bidding Process for implementing the Project or otherwise is intended to form the basis of or the inducement for any investment activity or any decision to enter any contract or arrangement in relation to the Project and should not be relied upon as such.

The Purchaser accepts no liability of any nature whether resulting from negligence or otherwise, however, caused, arising from a reliance of any Bidder upon the statements contained in this RFP. The Purchaser and its advisors may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, data, statements, assessment, or assumptions contained in this RFP or change the evaluation or eligibility criteria at any time or annul the entire Bidding Process. The issue of this RFP does not imply that the Purchaser is

bound to select one of the Bidders or to appoint the Selected Bidder hereinafter defined, as the case may be, for the Project and the Purchaser reserves the right to reject all or any of the Bidders or Bids at any stage of the Bidding Process without assigning any reason whatsoever, including the right to close the selection process or annul the bidding process at any time, without incurring any liability or being accountable to any person(s) in any manner whatsoever. The decision of the Purchaser shall be final, conclusive, and binding on all the parties.

The Bidders shall bear all its costs associated with or relating to the preparation and submission of its Bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Purchaser or any other costs incurred in connection with or relating to its Bid including costs relating to submission and maintenance of various fees, undertakings and guarantees required pursuant to this RFP and also any cost relating to updating, modifying or re-submitting its Bid pursuant to the RFP being updated, supplemented or amended by the Purchaser. All such costs and expenses will be incurred and borne by the Bidders and the Purchaser shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Bid, regardless of the conduct or outcome of the Bidding Process.

The Bidders are prohibited from any form of collusion or arrangement in an attempt to influence the Selection and award process of the Bid. Giving or offering of any gift, bribe or inducement or any attempt to any such act on behalf of the Bidder towards any officer/employee/ advisor/ representative of Purchaser or to any other person in a position to influence the decision of the purchaser, for showing any favour in relation to this RFP or any other contract, shall render the Bidder to such liability/penalty as the Purchaser may deem proper, including but not limited to rejection of the Bid of the Bidder and forfeiture of its Proposal Security. Laws of the Republic of India are applicable to this RFP.

This RFP document and the information contained herein are confidential and for use only by the person to whom it is issued. It may not be copied or distributed by the recipient to third parties (other than in confidence to the recipient's professional advisor). In the event that the recipient does not continue with the involvement in the Project in accordance with the RFP, the information contained in the RFP document shall not be divulged to any other party. The information contained in the RFP document must be kept confidential. Mere submission of a responsive Bid/ Proposal does not ensure the selection of the Bidder.

The information contained in this document is selective and is subjected to updating, expansion, revision and amendment. Purchaser reserves the right of discretion to change, modify, add to or alter any or all of the provisions of this document and/or the bidding process, without assigning any reasons whatsoever.

Fact Sheet

E-tenders on behalf of the Director, Prime Ministers Museum and Library (PMML), are invited under Bid System Viz. Technical Bid and Financial Bid from reputed, experienced, and financially sound agencies for CCTV Systems Installation with Three-Year Comprehensive AMC at Prime Ministers Museum and Library as under:

S. No.	Description	Schedule
1	e-Tender No.	PMML/RFP/CCTV2026
2	Name of Work	SELECTION OF AGENCY FOR SUPPLY, INSTALLATION AND COMMISSIONING OF CCTV SYSTEMS AT PMML
3	Cost of the Tender Documents	NIL
4	Earnest Money Deposit	Rs. 3,00,000/- , MSME Exemption allowed. (If Applicable)
5	Performance Security	5% of the Contract Value
6	Tender Processing Fee (Nonrefundable)	Rs. 2000/-+ GST @18% (Non-Refundable) payable to M/s ITI Ltd through e-payment. For clarification/ registration for e- tendering etc. Contact Mobile:9355030617, e-wizard helpdesk 01149606060 & https://nmml.ewizard.in
7	Date & Time of sale of e-Tender (Online)	25/06/2026
8	Last Date & time of Submission/uploading of Bids. (Online)	15/07/2026 by 05:00 PM on https://nmml.ewizard.in
9	Date & Time of Online Opening of Technical Bids	16/07/2026 at 11:00 AM
10	Date & time for opening of Financial Bid for Technically qualified bidders only.	Date & time for opening of Financial Bid will be intimated in due course.
11	Venue of Opening of Technical & Financial Bids	Prime Ministers Museum and Library, Teen Murti House, New Delhi - 110011.

RFP for Selection of Agency for Supply, Installation and Commissioning of CCTV Systems at PMML

12	Bid Validity Period/Validity of Bid offer for Acceptance	90 days from the date of last date of submission of the tender
13	Address for Communication & Opening of Tenders	Director, Prime Ministers Museum & Library, Teen Murti House, New Delhi-110011.
14	Availability of Tender Documents (For download)	Tender can be downloaded from https:// pmml.nic.in and can also be viewed/ downloaded free at website: https://nmml.ewizard.in . PMML may issue Addendum(s)/Corrigendum(s) to the Tender Document, if any, which can also be viewed on website https://pmml.nic.in
15	Site Visit	<p>IMPORTANT: Bidders are advised to prepare and submit their respective proposals only after visiting the site and validating project information. Prospective bidders may make a visit to the site for necessary assessment for the purpose of bid preparation. The site visit will be facilitated by the Client from Dt. 29.06.2026 to Dt. 14.07.2026 (during office hours) for the prospective bidders.</p> <p>SITE VISIT IS COMPULSARY BEFORE BID SUBMISSION. BID IS LIABLE FOR REJECTION IF THE PROSPECTIVE BIDDER DO NOT VISIT THE SITE BEFORE SUBMITTING BID.</p> <p>The authorized person, who is to be contacted for facilitating for the purpose is given below: Name: Shri Ankur Varsheney Mobile: +91-8700282623 Address: Library Building, Prime Ministers Museum and Library, Teen Murti House, New Delhi - 110011</p>

Proposals shall be submitted as per the “Instructions to the Bidders” Section.

1. Proposals shall be treated as incomplete and are liable to be summarily rejected if the requested parties do not submit all supporting documents or do not furnish the relevant details.
2. The validity of the offer shall be Ninety (90) days from the opening of the Technical Proposals.
3. The PMML does not bind itself to accept the lowest proposal and to give reason for any decision taken in respect of this Tender including cancellation.

Director
Prime Ministers Museum and Library
Teen Murti House
New Delhi – 110011

1. Introduction

The Prime Ministers Museum and Library is inviting tenders for **Selection of Agency for Supply, Installation and Commissioning of CCTV Systems** at Prime Ministers Museum and Library from reputed agencies/bidders, having presence in Delhi and sufficient experience for providing Maintenance services of CCTV Systems in the Government Ministries/Departments.

- (i) This provides relevant information as well as instructions to assist the prospective bidders in preparation and submission of bids. It also includes the mode & procedure to be adopted by PMML for receipt and opening of bids as well as scrutiny and evaluation of bids & subsequent placement of contract.
- (ii) Before formulating the bid and submitting the same to the PMML, the bidder should read and examine all the terms and conditions, instructions, specifications etc. contained in the bid document. Failure to provide and/or comply with the required information, instructions etc. incorporated in this bid document, may result in rejection of the bid.
- (iii) Kindly ensure that you upload only the specified documents as per the specified sequence in a single PDF file mentioned in qualification criteria. The PMML reserve the rights to reject bids containing irrelevant documents not following the sequence as per bid checklist. If multiple documents are uploaded, not following the mentioned order may result in rejection.
- (iv) The Bidders are advised to study all instructions, forms, requirements, appendices, & other information in this RFP document carefully. Submission of the bid shall be deemed to have been done after careful study & examination of the RFP document with full understanding of its implications.
- (v) While all efforts have been made to avoid errors in the drafting of the tender documents, the Bidder is advised to check the same carefully. No claim on account of any errors detected in the tender documents shall be entertained.
- (vi) Failure to comply with the requirements of this RFP may render the Proposals submitted by Bidders as noncompliant and the Proposals may be rejected.
- (vii) Bidders must:
 - Comply with all requirements as set out within this RFP.
 - Submit the forms as specified in this RFP and respond to each element in the order as set out in this RFP.
 - Include all supporting documentations specified in this RFP.
- (viii) All Bidders are hereby explicitly informed that conditional offers or offers with deviations from the conditions of Contract, the bids not meeting the minimum eligibility criteria, Technical Bids not accompanied with EMD of requisite amount/format, or any other requirements, stipulated in the tender documents are liable to be rejected.

- (ix) The Bidder is advised to visit and examine the Site of Works and its surroundings and obtain for himself on his own responsibility all information that may be necessary for preparing the Tender and entering into a contract for the proposed work. The costs of visiting the Site shall be borne by the Bidder. It shall be deemed that the Bidder has undertaken a visit to the Site of Works and is aware of the site conditions prior to the submission of the tender documents.
- (x) The selected bidder must have e-mail id so that complaints are lodge through e-mail and telephonically as well.

2. Instructions to Bidders (ITB)

2.1. General Terms and Conditions

- (i) The Bids shall be submitted only from the Bid Submission start date till the Bid Submission end date and time given in the tender document. Therefore, Bidders are advised to submit the Bids well advance in time.
- (ii) The Bidder should have the required experience and expertise in conducting similar type of works with highest professional standards.
- (iii) While every effort has been made to provide comprehensive and accurate background information and requirements and specifications, Bidders must form their own conclusions about the services needed to meet the requirements. Bidders and recipients of this RFP may wish to consult their own legal advisers in relation to this RFP.
- (iv) No Bidder shall submit more than one Bid for the Project.
- (v) No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of the Purchaser. Any notification of preferred Bidder status by the Purchaser shall not give rise to any enforceable rights by the Bidder. The Purchaser may cancel this public procurement at any time prior to a formal written contract being executed by or on behalf of the Purchaser.
- (vi) This RFP is not transferable.
- (vii) Bids not covering the entire scope of Works shall be treated as incomplete and hence liable to be rejected without assigning any reason thereof.
- (viii) PMML reserves the right to verify any or all information furnished by the Bidder.
- (ix) Bidder shall obtain, maintain, and pay, at its sole cost and expense, for all licenses, permits, and certificates necessary to perform the Services, including, but not limited to, all professional licenses required by any statute, ordinance, rule, or regulation.

- (x) The Competent Authority in PMML reserves the right to cancel the entire tender process at any time without assigning reasons.
- (xi) Once the Bid submission date and time is over, the bidders cannot submit their Bid. The bidders shall only be held responsible for any delay and whatsoever reason in submission of Bid.
- (xii) The Bidders are expected to examine all instructions, forms, terms, Project requirements and other information in the RFP documents. Failure to furnish all information required by the RFP documents or submission of a proposal not substantially responsive to the RFP documents in every respect will be at the Bidder's risk and may result in rejection of the proposal and forfeiture of the Earnest Money Deposit (EMD).
- (xiii) The bidders black listed at any point of time by any Ministry/Department need not apply. In case, the fact is concealed, and it comes to the notice of the PMML during the period of contract, the contract will be terminated straightway, and the security deposit will be forfeited.
- (xiv) If any complaint is not attended within a day, in the case where the replacement of instruments/cable was not required a penalty of Rs. 100- (one hundred only) per day will be charged or part thereof for delay.
- (xv) Before submitting the bids by the bidders, the bidder should sign/stamp on each page of the tender documents and also submit the undertaking that I (the bidder) have read the terms and conditions of the tender and are acceptable to me/us. An undertaking may also be submitted with the tender that the bidder is not black listed by any Ministry/Department of the GOI.

2.2. Code of Integrity

- (i) No official of implementing agency or bidder shall act in contravention of the codes which includes prohibition of
 - Making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.
 - Any omission, or misrepresentation that may mislead or attempt to mislead so that financial or other benefit may be obtained, or an obligation avoided.
 - Any collusion, bid rigging or anticompetitive behaviour that may impair the transparency, fairness, and the progress of the procurement process.
 - Improper use of information provided by the procuring entity to the bidder with an intent to gain unfair advantage in the procurement process or for personal gain.
 - Any financial or business transactions between the bidder and any official of the procuring entity related to tender or execution process of contract; which can affect the decision of the procuring entity directly or indirectly.

- Any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.
- Obstruction of any investigation or auditing of a procurement process.
- Making false declaration or providing false information for participation in a tender process or to secure a contract;

(ii) Disclosure of conflict of interest

- Disclosure by the bidder of any previous transgressions made in respect of the provisions of sub-clause
(a) with any entity in any country during the last three years or of being debarred by any other procuring entity.
- In case of any reported violations, the procuring entity, after giving a reasonable opportunity of being heard, comes to the conclusion that a bidder or prospective bidder, as the case may be, has contravened the code of integrity, may take appropriate measures.

2.3. Bid Security/Earnest Money Deposit

Earnest Money Deposit of Rs. 3,00,000/- in the form of Bank Demand Draft/Bank Guarantee for any Nationalized bank of India/ Scheduled Bank, payable to/in Favor of “The Director, Prime Ministers Museum and Library” at New Delhi to accompany the Technical Proposal. EMD can also be deposited online through RTGS/ IMPS in the following account:

Account Name: Prime Ministers Museum and Library

Bank Name: ICICI Bank

A/c No. 114505002341

IFSC: ICIC0001145

- The EMD shall be valid for a minimum period of 180 days from the due date for the submission of the Tender.
- EMD Exemption is allowed to bidder having MSME certificate certified and inspected by any state/central government organization.
- The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category.
- Benefits available to eligible MSEs include:
 - (i) Issue of Tender document free of cost,
 - (ii) Exemption from payment of Earnest Money,
 - (iii) Relaxation in Prior Experience and Prior Turnover
- If the envelopes is not sealed and marked as instructed above, the Authority assumes no responsibility for the misplacement or premature opening of the contents of the BID submitted and consequent losses, if any, suffered by the Bidder.

2.4. Requesting Clarifications & Issue of Corrigendum

A prospective Bidder requiring any clarification on the RFP Document may submit their queries on or before 05:00 PM, 01-07-2026, in writing, at this e-mail address aao.nmml@gov.in. The queries must be submitted in the following format only to be considered for clarification.

S. No.	RFP Document Reference			Statement as per RFP	Query by the Bidder
	Page No.	Section No.	Section Name		
1					
2					

2.5. Right to Terminate the Process

PMML may terminate the RFP process at any time and without assigning any reason. PMML makes no commitments, express or implied, that this process will result in a business transaction with anyone.

2.6. Amendments to the RFP and Corrigendum

- (i) Any addendum uploaded on the PMML’s website will be binding on all Bidders. It shall be the Bidder’s responsibility to check PMML’s website regularly to make sure that they are up to date with any changes made in the RFP.
- (ii) To give Bidders reasonable time in which to take an addendum into account in preparing their Proposals, PMML may, at its discretion, extend the deadline for the submission of the Proposals.

2.7. Authentication of Bids

A letter of authorization shall be supported by a written power-of-attorney accompanying the bid. The Bid shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Agreement. All pages of the Bid, shall be initiated and stamped by the person or persons signing the Bid.

2.8. Site Visit

The bidder shall inspect and examine the work site and its surrounding and shall satisfy as to the nature of the ground and sub soil, the quantities and nature of work, materials necessary for completion of the work and their availability, means of access to site and in general to obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect his offer. No extra claim consequent on any misunderstanding or otherwise shall be allowed.

2.9. Bid Scope

The Bidder cannot bid for a specific portion of the project scope. The entire project scope of work has to be bid for. The scope of work includes Supply, Installation and Commissioning of CCTV Systems at Prime Ministers Museum and Library including fulfilling all of the Scope of work/Terms of Reference.

2.10. Consortium

No Consortium is allowed for bidding.

2.11. Subcontracting

The Bidder shall not be permitted to subcontract any part of its obligations under the Contract.

2.12. Period of Engagement

The duration of the project is 12 weeks and 3 Years of AMC period from Date of Work Completion and successful commissioning.

2.13. Cancellation of Appointment / Contract

The Appointment / Contract are subject to cancellation due to any of the reasons mentioned here under.

- (i) If the Bidder is found to have submitted false, particulars / fake documents at the time of submitting the RFP for the award of assignment.
- (ii) If the Bidder is found wanting in commitment to quality and delivery period / work plans, adherence to the guidelines, Statutory regulations, safe keep of all physical and electronic artifacts, conduct/ discipline etc., while executing the job. Any deviations from stated conditions and contractual clauses can lead to appropriate deterrent action as deemed fit by PMML.
- (iii) If the Bidder fails to execute the job as per the defined scope, delivery targets, quoted rate or any other point previously agreed, after PMML issues the Letter of Intent (LOI)/ Letter of Authorization (LOA).
- (iv) Any recommendation for award of Contract will be rejected if it is determined that the recommended Bidder has directly, or through an agent, engaged in corrupt, fraudulent, collusive, or coercive practices in competing for the Contract in question; in such cases PMML will declare the Bidder ineligible, either indefinitely or for a stated period of time, from participation in any further activities of PMML.
- (v) If the Bidder fails to make written disclosure as per the Disclosure Clauses of this Tender Document, either at the time of submitting the proposal or after the Contract has been signed with the Bidder.
- (vi) Manipulation of rates by cartelization.

2.14. Conflict of Interest

- (i) Bidders have an obligation to disclose any actual or potential conflict of interest. Failure to do so may lead to disqualification of the Bidder or termination of the Contract.
- (ii) In the event of a conflict of interest, the Bidder is required to obtain “no objection” from PMML in order to qualify to bid.

2.15. Abnormally Low Bids & Unresponsive Bids

- (i) If a bidder quotes NIL charges/Consideration, the bid shall be treated as unresponsive and will not be considered.
- (ii) Abnormally low financial bids will be handled as per the guidelines issued by the Ministry of Finance, Government of India and for predatory pricing and abnormally low bids evaluations.
- (iii) Following may lead to declare a proposal non-responsive:
 - If a proposal is not submitted as specified in the RFP document
 - If it is found with suppression of details
 - If it is submitted with conditional and partial offers
 - If it is submitted without the documents requested in Qualification Criteria
 - If it has non-compliance of any of the clauses stipulated in the RFP

2.16. Performance Security

- (i) Within two weeks of the receipt of notification of award from PMML, the successful Bidder shall submit a Performance Security of 5% of the total contract value either in the form of a bank draft or Bank Guarantee. Such Performance Security must be valid till the successful completion of the contract.
- (ii) Failure of the successful Bidder to submit the Performance Security or sign the Contract/Agreement shall constitute sufficient grounds for the annulment of the award and forfeiture of the EMD/Security. In that event, PMML may award the Contract to the next lowest evaluated Bidder whose offer is substantially responsive and is determined by the PMML to be qualified to perform the Contract/Agreement satisfactorily. In such cases, a request for extension of validity of Bids shall be sent out to all other qualified Bidders at the earliest in writing or through standard electronic mail, if so required.
- (iii) Performance Security should be valid for a period of three months beyond all contractual obligations period. In case of extension of the contract, the Performance Security is required to be extended accordingly. The performance security deposit will be returned after satisfactory completion of the contract period.

- (iv) The PMML has the right to forfeit the security money, in case of non-cooperation, disobedience of the instruction, non-attending of the complaint within time or due to any damage of equipment on the part of the bidder/employees of the bidder etc.

2.17. Payment

- (i) The Bidder must submit the bills after compilation/completion of every month;
- (ii) Payment shall be made on an actual usage basis based on Projects mentioned in the scope of work (Project wise). The bill submitted by the bidder should be duly certified by the concerned project officer of PMML. No advance payment will be made. Payment shall be made only to the basis on actual consumption of services, duly supported with the requisite details of services.
- (iii) Invoice (i.e. Tax invoice as per Service Tax rules clearly indicating Tax registration number, Service Classification, rate and amount of Tax shown separately).
- (iv) The agency will submit a bill, in the name of PMML.
- (v) No claim for interest will be entertained by the PMS in respect of any payment/deport which will be held with the Centre due to a dispute between the PMML & Bidder or due to administrative delay for reasons beyond the control of the PMML.
- (vi) All Taxes per applicable rules from time to time will be deducted at applicable rates from all payments made by PMML.
- (vii) The payment is mandatory through NEFT/RTGS only.
- (viii) For the purpose of On-account payment, the bidder shall submit detailed activities carried out as per BOQ recorded, along with recorded bill for the item actually executed for checking and payment. Payment will be affected based on unit rates as approved in the Bill of Quantities. At the end of the month, the bidder shall submit necessary documents & Bill in the standard format for payment.
- (ix) The payment will be made after successful completion of work based on satisfactory performance as assessed by the PMML. The final instalment will be paid on the completion of the contract.

2.18. Jurisdiction of Court

The finalized contract shall be interpreted under Indian Laws. In case of dispute of any kind, the bidder shall abide by the decision of the Competent Authority, Prime Ministers Museum and Library, New Delhi. In case the dispute is required to be referred to arbitration, it shall be referred to sole arbitrator under arbitration and Conciliation Act 1996. The place of settlement of disputes shall be Delhi. In the case settlement of dispute is in the court, it will be in the jurisdiction of courts at Delhi.

2.19. Arbitration

If at any time, any question, dispute or difference whatsoever, shall arise, between the PMML and the bidder, upon or in relation to or in connection with the contract, the provisions of Indian Arbitration and Conciliation Act 1996 and of the Rules there-under and any Statutory Amendment/ Modification or re-enactment thereof for the time being in-force, shall be deemed to apply to and be incorporated in the contract.

2.20. Force Majeure

The selected bidder shall not be liable for any Penalty charges due to delay in execution work/service resulting from any causes beyond the bidders reasonable control including but not limited to compliance with regulations, orders or instructions of Central/State or Municipal Govt. or Agency thereto, Acts of God, Acts of Civil and Military authorities, fires, floods, strikes, lockdowns, war risks, riots and civil commotion's and the bidder will seek extension of delivery period within three weeks of the occurrence of any such event and clearly state the anticipated delay in execution on account of such events. On receipt of such a request from the bidder, the delivery period be extended up to the time requested for by the bidder, subject to the further condition that if the delivery period is likely to be extended by more than sixty days on account of any event the PMML will be at liberty to cancel the un-executed portion of the Work order without assigning any reason and without payment of any compensation.

2.21. Indemnity

The bidder shall obtain necessary trade and other license/ permission as may be required to carry out the tendered job and at all times indemnify the PMML against all claims which may be made in respect of any right protected by patent, copyright, registration or Trade Mark and shall take all risk of accidents or damage which may cause a failure of the supply and the entire responsibility towards fulfilment of the Contract. In the event of any claim in respect of alleged breach being made against the PMML, the PMML shall notify the bidder of same, and the bidder shall be at liberty at his own expense, to settle any dispute or to conduct any litigation that may arise there from.

2.22. Negligence

If the bidder neglects to execute the work with due diligence and expedition or refuses or neglects to comply with any reasonable order given in writing by the PMML in connection with Work order or shall contravene the provisions of the Work order, the PMML may give 21 days' notice, in writing, to the bidder to make good the failure, neglect or contravention complained of and should the bidder fail to comply with the notice within reasonable time from the date of service thereof, in case of failure, neglect or contravention capable of being made good, within that time or otherwise within such time as may be reasonably necessary for making it good, then and in such cases, the PMML shall be at liberty to take the Contract wholly or partly out of the hands of the bidder and reconstruct at reasonable price with any other person or persons. In such an event it shall be lawful for the PMML

to retain any such balance which may otherwise be due by him to the bidder on any account including the security money and apply the same towards the execution of the whole or balance of the works so re-contracted, as aforesaid. If no such balance is due by the PMML to the bidder or if due, is not sufficient to cover the amount thus recoverable from the bidder, it shall be lawful for the PMML to recover the whole or balance of the amount from the bidder by action of law.

2.23. Bankruptcy

If the supplier shall commit any act of bankruptcy or being a Corporation, commence to be wound up except for reconstruction purposes, or carry on its business under a Receiver, the executors, successor or other representative in law of the estate of the supplier or any such Receiver, liquidator, or any person in whom the contract may become vested, shall forthwith give notice thereof in writing to the PMML and shall for one month during which the supplier shall take all reasonable steps to prevent stoppage of the work, have the option of carrying out the contract subject to the supplier providing such Guarantee as may be required by the PMML but not exceeding the value of the work for the time being remaining unexecuted. In the event of stoppage of the work the period of the option under this clause shall be fourteen days only. Provided that should the above option not be exercised; the contract may be terminated by the PMML by notice in writing to the supplier and the same power and provision reserved to the PMML in the last preceding clause of taking the work out of the supplier's hands shall immediately become operative.

2.24. Penalty Clause

After the award of work if the bidder fails to commence the work from the date as mentioned in the agreement, the PMML will levy penalty in the following manner:

- (i) 2.5% of cost of order/agreement per week, up to four weeks delays subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges)
- (ii) After four weeks of delay, PMML may cancel the agreement and get this job carried out preferably by another agency from open market. The difference, if any, will be recovered from the defaulter Bidder and he shall also be blacklisted from participating in such type of a tender for a period of four years and its Performance Security may be forfeited, if so warranted.
- (iii) If at any given point of time it is found that the bidder has made a statement which is factually incorrect or if the bidder doesn't fulfil any of the contractual obligations, the PMML may take a decision to cancel the contract with immediate effect. Further, performance security of the agency may also be forfeited if the performance of the agency is not satisfactory.

2.25. Liquidated damage

The job includes the services mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the Bidder for sum not less than 2.5% of the contract value for that item/job for each week or part thereof, subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, PMML reserves the right to terminate the contract and PMML will get the job completed by any other competent party. The difference of cost incurred by PMML will be recovered from the Bidder.

2.26. Delivery Schedule

- (i) The System and/or Services covered under this bid are to be installed and commissioned within the period of 12 weeks. No credit will be given to early deliveries.
- (ii) The AMC Contract shall remain valid for a period of three (03) year or completion of Operation and Maintenance phase, whichever is later from the contract's signing date. Operation & Maintenance for CCTV Systems would start with a successful bidder post successful Final Acceptance Testing. PMML may extend the Agreement period on the basis of mutually agreed terms and conditions between PMML & successful bidder.
- (iii) The quantity of BOQ is tentative, actual quantity will be discovered post site survey. PMML reserve right to increase/decrease the quantity of materials. PMML if needed may also place order for additional sites in future within the contract period.

2.27. Testing and Inspection

All acceptance and routine tests as per the relevant standards shall be carried out by the bidder and charges for such tests shall be deemed to be included in the bid price. All the routine test/acceptance test shall be carried out in the presence of the PMML official representative.

2.28. Warranty Clause

The minimum period of Warranty / Guarantee for items shall be Three Years. Warranty onsite (Complete System) from the Date of Installation of CCTV Systems.

2.29. Packing/ Transportation/ Handling

- (i) Equipment/ materials shall be properly packed with appropriate packing materials & means. Special care shall be taken for fragile items. Item description, qty, code, instructions etc should be marked for easy identification etc.
- (ii) The equipment/ materials should be transported by appropriate transport mode up to the site/ destination.
- (iii) Due care should be taken for loading, handling, unloading, shifting, lifting, jacking etc by suitable means like Cranes, Fork lifts, Chain pulley blocks, mechanized means etc. and experienced man power.

(iv) Relevant documents shall be accompanied with the items.

2.30. Security Norms/Guidelines

The successful bidder shall obtain necessary entry pass/ token/ identity card from PMML, who is in charge of security matters, for their workforce. and fulfil all the formalities viz. police verification, photographs, addresses and keeping in safe custody and bear the fee, if any.

2.31. Site Tests/ Performance Tests

Necessary site tests/ performance tests shall be conducted on the equipment to ascertain the functional / design/ site requirements. Reports shall be prepared recording the various values, parameters, observations, settings made etc. In case of unsatisfactory results, the same shall be replaced/ rectified as per the requirement without any extra cost.

2.32. Handing Over/ Certified Date of Completion

After the satisfactory commissioning of the entire system, the system shall be observed for 15 days. After this satisfactory trial period, the system shall be handed over officially and completion date recorded by Engineer-in- charge with all the prescribed formalities for handing over. This date shall be reckoned, as the certified date of completion and the defects liability period shall commence from this date. Until the handing over of the installation, the responsibility lies with the bidder for safety, upkeep etc.

2.33. Training

Proper training/ familiarization regarding operation & maintenance of the CCTV Systems shall be given to PMML staff by the successful bidder.

2.34. Completion Plans

On completion of work, the 10 sets of following as built drawings/documents to be submitted to the purchaser/user

- Bill of Quantities indicating makes, Technical specs, quantity etc.
- Data Sheets
- Details of Inventory
- Instruction / Maintenance Manuals
- Test Certificates (Factory Tests, sites Test)
- Guarantee/ warranty Certificates (where applicable)
- Other documents/ drawings as per the instructions of Engineer-in-Charge.

2.35. Defects Liability Period

Defects liability period shall be from the certified date of satisfactory completion & handing over of entire work to Engineer-in-charge of work.

During this period, the bidder shall hold himself responsible for reinstallation or replace with good ones free of cost to the PMML in respect of any defective item/material/equipment/component supplied and installed. The bidder shall bear all the cost involved for supply, transportation and installation etc. of such items.

2.36. Guaranteed Performance

The performance figures quoted in Guaranteed Technical Particulars shall be within the tolerance permitted by relevant Indian Standards unless otherwise stated in Technical Specification. In case of failure of the equipment to meet the guaranteed parameters, the equipment may be liable for rejection.

2.37. Prices

- (i) Price shall be Inclusive of all taxes & duties, what so ever including excise duty, sales tax, VAT, service tax, octroi (if any), work contract tax, commissioning spares, labour, tools & plants, packing, freight/ transportation & insurance up to the site, loading, unloading, fee (s) for testing, license, inspection, documents, etc, where applicable.
- (ii) PMML does not give any confessional forms/ certificates/ permits towards any taxes, duties & other levies like sales tax, customs duty, road taxes/ permits, etc.
- (iii) Prices shall be firm throughout the contract period.

2.38. Award of Contract

a) Notification to Bidder

Purchaser will notify the successful Bidder online that its proposal has been accepted. The notification of award, termed as Letter of Intent/Letter of Award or LOI/LOA in sections to follow, will lead to the signing of the Contract. Upon the successful Bidder's furnishing of performance bank guarantee, Purchaser will promptly notify each unsuccessful Bidder online and EMD will be returned as per the RFP.

b) Signing of the Contract

Purchaser shall enter into a Contract, incorporating all Agreements, as specified in this document, with the successful Bidder. The successful bidder shall sign the agreement within 7 business days of award of contract.

c) Validity of the Contract

The Contract / Agreement will be valid till the completion of work.

d) Expenses for the Contract

The incidental expenses of execution of Contract shall be borne by the successful Bidder.

e) Failure to abide by the terms of Contract

Failure of the successful Bidder to agree with the Terms & Conditions of the Contract shall constitute sufficient reason for the annulment of the award, in which Purchaser may forfeit the EMD, Performance Bank Guarantee or both. In this case, re-tendering will be done.

f) Invoicing

The Successful bidder needs to obtain Approval from the Purchaser after every deliverable. Following this, the Successful bidder shall submit an invoice to Purchaser along with a successful certificate

2.39. Payment Schedule

Payment to the successful bidder shall be released as per the following schedule post approval of stage completion from the Purchaser, given the following timelines are met. (T = Date of allotment of work to the successful bidder)

S. No.	Milestones	Time	% of Payment to be released
1.	Completion of Supply, Installation and Commissioning of CCTV Systems.	T0 + 10 weeks	40 % of the Contract Value
2.	Delivery of Installation of CCTV Systems	T0 + 2 weeks	60 % of the Contract Value
3.	O&M Charges for CCTV Systems (after successful commissioning)	03 Years	Annual cost will be paid on Quarterly Basis

3. Eligibility Criteria

The Bid shall be opened in the presence of Bidders’ representatives who choose to attend the Bid opening sessions on the specified date, time and address. The Bidders’ representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for PMML, the Bids shall be opened at the same time and location on the next working day.

3.1. Evaluation of Technical Bid

- (i) Evaluation Committee duly appointed by PMML shall evaluate the Technical Bids.
- (ii) The evaluation shall be done for only those Bidders, whose Bid Document Fees & EMD amount is in order as per the RFP.
- (iii) Bidders need to fulfil all the Pre-Qualification conditions mentioned in Prequalification Criteria of the RFP. Evaluation Committee will examine the Bids to determine whether they are complete, whether the Bid format conforms to the RFP requirements, whether documents have been properly signed, and whether the Bids are generally in order.
- (iv) Bids of Bidders whose Qualification proposal does not meet the set pre-qualification criteria shall be rejected forthwith.
- (v) Evaluation Committee may seek oral clarifications with the Bidders. The primary function of clarifications in the evaluation process is to clarify ambiguities and

- uncertainties arising out of the evaluation of the Bid Documents. The Committee may seek inputs from their professional, technical faculties in the evaluation process.
- (vi) Conditional Bids will be rejected.
 - (vii) The decisions of the PMML Evaluation Committee on whether the tenders are responsive or non-responsive will be final.
 - (viii) A Bidder, at any stage of tender process or thereafter, in the event of being found after verification by the Tender Inviting Authority, to indulge in concealment or misrepresentation of facts, in respect of the claims of the offer, shall be debarred/black listed and agreement / contract / LOI / work order will be cancelled.
 - (ix) If there is a change in the status of the Bidder with reference to any of the Qualification criteria specified above, during the Bid Process till the award of the Project, the Bidder should immediately bring the same to the notice of PMML.
 - (x) Bids that are rejected during the Bid opening process due to incomplete documentation or late receipt shall not be considered for further evaluation. The PMML, in its discretion, reserves the right to reject all or any of the Bids without assigning any reason.

3.2. Criteria for Evaluation and Comparison of Technical Bids

- (i) Bidders need to fulfil all the qualification conditions mentioned in Qualification Criteria of the RFP. PMML Evaluation Committee will examine the Bids to determine whether they are complete, whether the Bid format conforms to the RFP requirements, whether documents have been properly signed, and whether the Bids are generally in order.
- (ii) For uniform comparative analysis, MNC & Indigenous brands can be compared separately.
- (iii) The Bidder needs to strictly adhere to the formats provided in **Annexures** and provide information against each of the line items. Any non-conformance shall constitute a deviation from RFP conditions.
- (iv) All relevant documentary proofs should be submitted along with the offer. Failure to submit the Documents along with the offer could result in disqualification of the Bid.

3.3. Pre-Qualification Criteria

This Invitation to Bid is open to all entities meeting or exceeding all of the following minimum Qualification criteria. Bidders failing to meet any one of the qualification criteria as mentioned below or not submitting requisite supporting documents/documentary evidence for supporting qualification criteria are liable to be rejected summarily.

S. No.	Clause	Documents Required
1.	The Bidder should be registered under the Companies Act, 1956 or Companies Act, 2013 or a partnership firm registered under Indian Partnership Act, 1932 or Limited Liability Partnership registered under Indian Limited Liability Partnership Act, 2008 or a Proprietorship having a valid PAN & Office and having business income for past 3 years as on 31-03-2026.	Copy of Certificate of Incorporation/ Partnership deed/ Registration self-certified by the Authorized Signatory of the company/ Relevant Registration Proof of Proprietorship.
2.	The bidder must submit EMD.	Bid Security declaration.
3.	The bidder must submit Signed copy of Pre Contract Integrity Pact (Annexure IV of this RFP)	Signed Pre Contract Integrity Pact by bidder
4.	The Signatory signing the Bid on behalf of the Bidder should be duly authorized by the Board of Directors/Partners of the Bidder to sign the Bid on their behalf.	Power of Attorney executed in Favor of authorized signatory.
5.	The Bidder should not have been blacklisted by any Governmental or quasi Government entity in India for breach of any applicable law or violation of regulatory prescriptions or breach of agreement as on the date of submission of Bid.	Self-declaration of letterhead of the bidder.
6.	The Bidder should have neither failed to perform on any agreement, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Applicant, nor been expelled from any project or agreement or have had any agreement terminated for breach.	Self-declaration of letterhead of the bidder.
7.	The bidder should submit a valid GSTIN and PAN Number.	Copy of the GST Certificate and PAN.
8.	The Bidder should have experience of implementing CCTV Systems for at least one (01) entities in any Central or State Govt	The participating bidder to produce copy of the work order/contract agreement/completion certificate

RFP for Selection of Agency for Supply, Installation and Commissioning of CCTV Systems at PMML

	Ministries / Departments, PSUs, Statutory bodies, Autonomous Bodies / Societies in India/ Private Sector Companies. Value of Project cited should not be less than Rs 40 Lakhs.	from the client, providing details confirming the compliance to the required criteria. The Project cited must be successfully operational.
9.	<p>The Bidder should have successfully provided comprehensive annual maintenance services for CCTV Systems including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 40 Lakhs for Government Department/ PSUs / in the last five years.</p> <p>a. One similar completed works whose individual work value is costing not less than Rs. 80 Lakhs.</p> <p>Or</p> <p>b. Two similar completed works whose individual work value is costing not less than Rs. 60 Lakhs.</p> <p>Or</p> <p>c. Three similar completed works whose individual work value is costing not less than Rs. 40 lakhs.</p> <p>Definition of Similar Works: means Supply Installation, Testing & Commissioning (SITC) of CCTV Camera and the bidder should have successfully executed the works of SITC of CCTV Camera.</p>	<p>Details of Experience in Annual Maintenance Services to be submitted.</p> <p>Work Order(s) / Relevant Document establishing the sales Certificate of Completion by the Client</p> <p align="center">OR</p> <p>Statutory Auditor Certificate / Self Certificate by the Company Secretary mentioning the Work Order No., Work Order Date & Total Value of the Work Order</p>
10.	Valid MSE/Udyam Aadhar certificate against the Works if seeking exemption from EMD	MSME Certificate.(If Applicable)
11.	The Net Worth of the Bidder must be positive as per the last three financial year's FY 2023-24, FY 2024-25, and FY 2025-26 audited Balance Sheet	Certificate duly signed by Statutory Auditor/ CA/ Company Secretary of the Bidder mentioning the net worth.

12.	Bidder should have 2 Crores in average annual turnover Financial years (i.e. FY 2023-24, FY 2024-25, and FY 2025-26) (Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be submitted with the bid)	Audited Profit and Loss Statement and Balance sheets. Statutory Auditor Certificate or Certificate from the Company Secretary of the Bidder or Certificate from the Chartered Accountant clearly specifying the turnover for the specified years.
13.	The bidder should have proof for the presence of Office set-up in Delhi.	Relevant document as Proof of address of office in Delhi.
14.	The bidder shall submit Income Tax returns filed for the last three financial years. (FY 2023-24, FY 2024-25, FY 2025-26).	Relevant document
15.	The Bidder must be eligible Contractor of CPWD/ any other State/ Central Government Departments/ contractors registered with PSUs/ other reputed private agencies.	Relevant Document to be provided by bidders - Not applicable for PSUs bidding directly

Note-1: *The intending bidder must have valid digital signature to submit the bid.*

Note-2: *The bidding companies /agencies are required to attest (self-attestation) the scanned copies of documents, along with the bid, signed on each page with seal, to establish the bidders' eligibility and qualifications failing which their bid shall be summarily rejected and will not be considered. The bidders are responsible for what they attest and claim; if, later on, it is found that whatever has been attested by the bidder is not true/ correct, the company/ agency of the bidder will render itself liable for punitive action including black- listing for purpose of procurement of any service (s), in addition to attracting penal provisions of the agreement.*

Note-3: *The bidders shall execute necessary instrument and documents required by PMML in relation to the bidding documents and shall adhere to all notification/amendments as may be issued by the PMML from time to time. All costs (including taxes, stamp duties and registration charges if any shall be borne by the bidders)*

Note-4: *The successful bidder shall provide necessary license from licensing authority for running the business at client's site.*

Note-5: *The Technical bid shall not include any financial information. Such a bid shall be summarily rejected.*

3.4. Opening of Financial Bids

- (i) The opening of financial bids shall be intimated later to all the technically qualified bidders.

- (ii) Only the Financial Bids of those bidders qualified in the detailed scrutiny and evaluation of the Technical bid conducted by the Tender Evaluation Committee / Tender Inviting Authority shall be opened in the second round.
- (iii) The L1 Bidder will be selected on the basis of net total of the price evaluation as quoted.
- (iv) The Financial Bid shall be submitted in the format given in this document as Financial Bid Form (**Annexure I**). The Financial Bids submitted in any other formats will be treated as nonresponsive and not considered for tabulation and comparison.
- (v) The Price offered should be given strictly on the format given in the Financial Bid only. The Bidder must quote all items.
- (vi) The tenders shall offer financial for Supply, Installation And Commissioning of CCTV Systems at Prime Ministers Museum and Library, inclusive of all the specific conditions of the RFP.
- (vii) Financials Offered shall be in Indian Rupees.
- (viii) If the contract attracts any statutory deductions, the same will be deducted while settling the payment.
- (ix) There should not be any hidden costs.

3.5. Evaluation of Financial Bid

- (i) The Bidder satisfying technical and financial eligibility criteria under the RFP shall be considered as technically and financially qualified.
- (ii) The financial proposal of only technically qualified Bidders shall be opened for evaluation.
- (iii) Lowest bidder i.e. L-1 in Financial Bid would be selected.
- (iv) Selection of Bidder After the above evaluation process, the Technically Qualified Bidder, who is declared as L1 (lowest quoted price) may be declared as the selected Bidder (“Selected Bidder”) for the Project.
- (v) In case L1 backs out, the RFP shall be cancelled & Bids shall be invited again. L1 shall however be blacklisted from participating in any future bidding of PMML projects and are liable for legal action by PMML.
- (vi) The Bidder with the lowest quoted price for the RFP in the financial quote (L1 bidder) shall be selected for the award of contract.
- (vii) In case, two or more technically qualified bidders quote the same rate in the Commercial Bid, and become Lowest (i.e. L-1), then the tender would be awarded to the bidder who has the highest / higher Average Annual Turnover from ‘Similar Works’ (as per Minimum Eligibility Criteria defined in under “Definition of Similar Work”) during the last 3 years ending on the last day of the month preceding the month in which the tender has been floated. Experience certificate / work completion certificate on client's letter head is mandatory to ascertain the nature, period and value of work which shall be required to be uploaded by the bidder by the last date of tender submission.

3.6. Technical Qualification Criteria

The Bidder shall be awarded on LCS Method Basis. Only those Bids will be evaluated, which are found to be fulfilling all the eligibility and qualifying requirements of the RFP, both technically and commercially. The bidder, whose price arrived as lowest as per given Evaluation criteria, will be declared as L-1 bidder.

S. No.	Clause	Documents Required
1.	<p>The Bidder should have successfully provided comprehensive annual maintenance services for CCTV System including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 40 Lakhs for Government Department/ PSUs / in the last five years.</p> <p>a. One similar completed works whose individual work value is costing not less than Rs. 80 Lakhs.</p> <p align="center">Or</p> <p>b. Two similar completed works whose individual work value is costing not less than Rs. 60 Lakhs.</p> <p align="center">Or</p> <p>c. Three similar completed works whose individual work value is costing not less than Rs. 40 lakhs.</p> <p>Definition of Similar Works: means Supply Installation, Testing & Commissioning (SITC) of CCTV Camera and the bidder should have successfully executed the works of SITC of CCTV Camera.</p>	<p>Details of Experience in Annual Maintenance Services to be submitted. Work Order(s) / Relevant Document establishing the sales Certificate of Completion by the Client</p> <p align="center">OR</p> <p>Statutory Auditor Certificate / Self Certificate by the Company Secretary mentioning the Work Order No., Work Order Date & Total Value of the Work Order</p>
2.	The Bidder / OEM should have at least ISO 9001:2015 or Latest certification	Copy of the valid ISO Certificates issued from the accreditation organization.
3.	The Bidder should be an established Original Equipment Manufacturer (OEM) of principle item of RFP.	OEM Authorization Certificate on OEM Letter Head.

5.	Bidder should have 2 Crores in average annual turnover Financial years (i.e. FY 2023-24, FY 2024-25, FY 2025-26) (Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be submitted with the bid)	Audited Profit and Loss Statement and Balance sheets. Statutory Auditor Certificate or Certificate from the Company Secretary of the Bidder or Certificate from the Chartered Accountant clearly specifying the turnover for the specified years.
6.	Valid MSE/Udyam Aadhar certificate against the Works if seeking exemption from EMD	MSME Certificate.(If Applicable)
7.	The bidder should have proof for the presence of Office set-up in Delhi.	Relevant document as Proof of address of office in Delhi.
8.	The bidder should submit a valid GSTIN and PAN Number.	Copy of the GST Certificate and PAN.

4. Scope of Work/Terms of Reference

- (i) The scope of work includes Supply, Installation, Testing, Commissioning, Centralised Control Centre, Integration (with existing Control Centre) operation and maintenance of IP based CCTV Surveillance System at PMML. The complete project consists of following phases:
- Supply, Installation, Commissioning and Integration with Existing Infrastructure.
 - Maintenance & Warranty- Maintenance supervision period beyond the date of installation.
 - 1 year warranty on CCTV Systems/Equipments and 3 year comprehensive AMC on the services.
 - Bidder shall be responsible for measuring the distance between the above mentioned sites area within PMML.
- (ii) The Bidder shall provide the CCTV Systems Implementation at the following locations within the PMML campus.
- a) Block 1 (All Floors)
 - b) Block 2 (All Floors)
 - c) All gates to be covered by inside / outside cameras
 - d) Nehru Planetarium
 - e) Library Building (Admin Block)
 - f) Across the inner road to the perimeter boundary.
 - g) Additional locations to be covered : Ticketing area, Parking areas
- (iii) The bidder will be required to supply, install, configure, and integrate the surveillance cameras, at the identified locations and then undertake necessary work towards their commissioning.
- (iv) The Bidder shall be responsible for Zoning of Perimeter Wall (Inner Road) with details like Camera no., Pole no. and Zone number.

- (v) The bidder should prepare a site plan showing exact location of different type of Cameras, PA System, OFC laying route, NVR etc. at various locations as per site requirements in consultation with PMML after the proper site survey. The proposed site plan should have an optimum number of cameras so as to cover whole area from security point of view.
- (vi) Supply, laying and fixing of electrical wiring and network cabling including OFC.
- (vii) Supply, Installation, Testing and Commissioning (SITC) of RFID readers and antenna in all respects and integration with command control centre.
- (viii) Supply of any other equipment/infrastructure or services required for the proper installation, testing, commissioning, operation, and maintenance of CCTV surveillance system as per the approved design.
- (ix) Supply of all software/licenses for the solution including peripheral applications, middleware, environmental software or any other related software/licenses as required in the proposed solution (Including AMC and Warranty).
- (x) Seamless integration of the Server(s), NVR, Cameras, Network devices, Storage hardware, Software etc. including existing NVR & PA System of PMML.
- (xi) It is mandatory for Bidder to deploy qualified professional to install and configure the supplied item, under scope of work and train the staff nominated by PMML in different aspects of equipment, functioning, testing, operation & administration free of any charge.

(xii) **Manufacturing, Supply and Storage of Equipment**

The bidder will be fully responsible for Manufacturing, Inspection and Supply of Equipment/cards/interfaces/software and all related items for installation and commissioning of the network including the following:

- Spares required for Commissioning, maintenance supervision, warranty period and AMC Period shall be maintained by the Contractor at his own cost.
- All necessary cables and connectors required.
- The bidder shall be responsible for transportation and storage of Equipment and all other items required for Installation and Commissioning of the network PMML's stores/sites as advised.

(xiii) The Bidder shall also be responsible for the following activities:

- Planning, designing and drawing of CCTV & PA system at different designated locations. Preparation of Drawings & Plans clearly showing Active CCTV infra (Cameras, Switches, UPS, Rack etc) and passive CCTV infra (OFC, power cable, CAT etc) for PMML's approval and their modifications as per PMML's requirements. (Note: In addition to the proposed CCTV infra under this project, existing LAN infra and existing VSS infra shall be clearly visible in the drawings with different colours & plans prepared by the selected contractor for PMML's approval, showing the extent of their utilization in the proposed CCTV system at different locations).

- It shall be the responsibility of Bidder to transport the equipment to site for the Installation & Commissioning.
 - Maintenance of CCTV system during implementation, maintenance supervision period, warranty period & AMC period as per terms & conditions of RFP and its corrigendum
 - The Bidder shall test the systems in the presence of PMML officials.
 - The Bidder shall provide CCTV system sets (Sample equipment must be demonstrated to PMML to select)
 - The bidder shall be responsible for installation, testing & integrated commissioning of the complete system.
- (xiv) All bidders are mandatorily required to carry out an extensive AS-IS study / site survey at their own cost before submitting bid to PMML.
- (xv) The mentioned BOQ (Bill of Quantity) in this tender document is tentative. However, the actual BOQ may vary (no of users / equipment's may increase or decrease) and shall be finalised with successful Bidder.
- (xvi) The PMML reserves the right to inspect, monitor, and assess the progress and performance of the project either directly or through another designated agency as it deems fit throughout the course of the Contract. The PMML may demand, and upon such demand being made, shall be provided with any document, data, material, or other information required per the tender/contract terms and conditions to enable it to assess the project's progress.
- (xvii) In general make of various items shall be as per the recommended vendor list enclosed. where makes have not been indicated in the list, the items shall be of ISI marked.
- (xviii) All equipment, materials used in the work shall be free from manufacturing defects.
- (xix) The installation and commissioning of complete system including laying and termination of cables shall be in the scope of bidder. All routine testing and operation of the system shall be carried out by the bidder at site. Installation shall be done as per the applicable relevant standard. All the required commissioning spares and consumables shall be in the bidder's scope.
- (xx) Wherever special tools & tackles are required for operation & maintenance of CCTV systems, the same shall be provided.
- (xxi) The bidder shall be responsible for engineering and providing all materials, equipment and services specified or otherwise, which are required to fulfil the intent of ensuring operability, maintainability, completeness and reliability of the total work. Item wise bill of quantity (BOQ) indicated in price schedule is based on which work shall be executed. Any other equipment, material, component, accessories which are not specifically mentioned in price bid and technical specification but necessary for satisfactory installation and trouble free operational and maintenance of the equipment / system adopting good engineering practice shall be in the scope. The offered equipment shall be new, employing proven and established latest technology suitable for Indian conditions.
- (xxii) The bidder shall be responsible for Co-ordination with Original Equipment Manufacturer (OEM) for troubleshooting of the server, CCTV System.

- (xxiii) All defective/damaged items shall be replaced with the good ones without any extra cost to purchaser (during warranty period).
- (xxiv) The replacement of any part of the CCTV System whenever required must be carried out by the Agency with the genuine parts of same or higher specification.
- (xxv) The quality of work, workmanship, finishing etc should be satisfactory to the PMML.
- (xxvi) A comprehensive action plan/programme/schedule has to be made based on the completion period, inter related activities and got approved from PMML.
- (xxvii) Support for users & troubleshooting of commercial software packages & removal of viruses & re-installation of software if corrupted.
- (xxviii) Execution of works shall be as per tender conditions & technical specification, relevant applicable IS, ITD/DoT requirements code of practice in conformity with the Indian Electricity Act , 1910 and the Indian Electricity rules 2005 amended up to date, CPWD specifications for Electrical works Part - I (internal) 2005, Part -II (External) 1994, Part IV as amended up to date of receipt of tender, PMML requirement and requirements of the Local Electricity supply authority and other regulations and safety codes in the locality where the equipment will be installed.
- (xxix) Any item of bidder's goods/services not specifically mentioned, but considered essential for completion/commissioning of the work in all respects shall be deemed to be included in the scope of work. Any additional item, if required for completion of work, shall be required to be supplied by the bidder free of cost.

(xxx) Final Acceptance Sign off

The selected Bidder shall obtain a final sign-off from PMML upon successful completion of the supply, implementation, and maintenance of CCTV systems at the Prime Ministers Museum and Library, effective from the date of acceptance of the CCTV systems by PMML. The payment to vendor shall be released on quarterly basis subject to payment received from the client and their satisfactory report.

The selected Bidder shall include a Final Acceptance checklist along with the following Documents signed by the concerned authorities.

- Invoice
- Maintenance Log Report duly signed by PMML official and service engineer.

4.1. Technical Requirements And Standards

All equipment of system shall comply in all respects with the requirements of the latest edition of the relevant codes and Indian Standard. The technical specifications for the system to be executed are enclosed. Items which are not covered under the technical specifications and are required for completeness of the system shall be executed as per latest IS/ IE rules.

4.2. Product Warranty

- a) The Bidder shall provide a comprehensive on-site warranty for all active and passive components for upgradation work for a period of three (3) years from the date of successful installation and commissioning.
- b) The Bidder shall be fully responsible for the Manufacturer's warranty for all equipment, accessories, spare parts etc., against any defects arising from design, material, manufacturing, workmanship, or any act or omission of the manufacturer / Bidder or any defect that may develop under normal use of supplied equipment during the warranty period.
- c) **On-site comprehensive warranty:** The warranty would be on-site and comprehensive in nature and back to back support from the OEM. The bidder will warrant all the hardware and software against defects arising out of faulty design, materials and media workmanship etc. for a period of three years from the date of acceptance of the hardware and software.
- d) The bidder shall provide support for Operating Systems and other preinstalled software components during the warranty period of the hardware on which this software & operating system will be installed. The Bidder shall repair or replace worn out or defective parts including all plastic parts of the equipment at his own cost including the cost of transport.
- e) During the term of the contract, the bidder shall maintain the equipment in perfect working order and condition and for this purpose will provide the following repairs and maintenance services: Free maintenance services during the period of warranty.

4.3. Project Schedule/Timelines

S. No.	Milestones	Duration
1.	Completion of CCTV Systems Supply, Installation and Commissioning.	T0 +12 weeks
2.	Annual Maintenance of CCTV Systems	03 Years

The operation & Maintenance for CCTV Systems for 03 years would be started by successful bidder from the date of completion of work.

Annexure I : Financial Bid

S. No.	Description	Total Cost Quoted By Bidder for Supply, Installation, Test & Commissioning and warranty as per Annexure II: Bill of Quantity (BOQ) (without Tax) (A)	Total Tax (B)	Total Consolidated Cost Quoted By Bidder for Supply, Installation, Test & Commissioning and warranty as per Annexure II: Bill of Quantity (BOQ) (with Tax) (C=A+B)
1	Supply, Installation Testing & commissioning of CCTV Systems as per Annexure II: Bill of Quantity (BOQ)			
2A	AMC Cost for Year 1			
2B	AMC Cost for Year 2			
2C	AMC Cost for Year 3			
Grant TOTAL (A+2A+2B+2C)				
Grant TOTAL in Words				

Annexure II: Bill of Quantity (BOQ)

The quantities given in the tender BOQ/price bid may vary as per the site / system/PMML requirements. Only required items & quantities are to be supplied/ installed. The rate shall remain valid for any variations in the estimated quantities given in price bid. The bidder shall take detailed site measurements for the items like supply of power cables; earth strips/wire etc, before placing purchase order/taking procurement action.

S. No.	Description	Unit	Qty	Unit Price	Total Amount
PART-A	Supply, Installation, Testing and Commissioning of following items for CCTV system inclusive of all accessories and allied items necessary complete in all respect (STQC Certified)				
1	IP Bullet Outdoor Camera: Supply of 4MP Bullet Camera , 1/2.7" 4MP PS CMOS Image Sensor, Max. 4MP (2688 x 1520)@1-25/30fps/ (2560x1440) @1-25/30fps, Instastream, H.265, H.264, H.264H, H.264B, MJPEG, Support Quad stream, WDR(120dB), Day/Night(ICR), 3D NR, ROI, AWB, AGC, BLC, HLC, Digital watermarking, IR Range of 50 Mtr., 3.6mm fixed Lens, Micro SD Card, PoE, IP67, STQC Certification	Nos	22		
2	IP PTZ Camera: Supply of High-performance IP HD outdoor PTZ dome camera , 1/2.8" 4MP PS CMOS Image sensor, Max. 4MP (2688 x 1520/2560 x 1440) @1-25/30fps, Instastream, H.265, H.264, H.264H, H.264B, MJPEG, Support Triple Stream, Powerful 45x Optical and 16x Digital zoom, WDR(120dB), 2D NR/3D NR, Day/Night(ICR), ROI, Defog, AWB, BLC, HLC, Up to 300 Presets, 5 Scan, 8 Tour, 5 Pattern, Support Starlight Technology, IR Range of 300 Mtr., Support PoE+, IP67, IK10, STQC Certification	Nos	1		
3	Recording servers: Supply of 64Ch. AI Network Video Recorder , Up to 64 Channel IP camera input, Max 384 Mbps incoming/recording/outgoing bandwidth, Instastream, H.265, H.264+, H.264, MJPEG codec decoding. Support 8 SATA HDDs up to 20TB Each, 4 USB Ports (2 front USB 2.0 ports, 2 rear USB 3.0 ports), Support RAID 0/1/5/6/10	Nos	1		
4	10TB Special Enterprise Hard Disk (18 HDD for new camera & 6 HDD for increasing recording of existing cameras)	Nos	2		
5	IP Joy Stick: 3-axis, vector-solving, with twisting, return-to-center head, keyboard communication: Direct Mode, Network Mode, LCD, 75.2mm x 33.85mm	Nos	1		
	Sub-Total (Part-A)				
PART-B	Supply, Installation, Testing and Commissioning of Active Switching for CCTV & Data				
1	L2 Managed Switch 8 PoE Port with 2 SFP Slots Features. 8 PoE ports, with useful PoE power management features. Gigabit Ethernet connections on all ports provide full speed of data transferring. Integrated security strategy including 802.1Q VLAN, ACL, Port Security and Storm control help protect LAN area investment, L2/L3/L4 QoS and IGMP snooping optimize voice and video applications, WEB/CLI managed modes, SNMP, RMON bring abundant management features	Nos	14		
2	L2+ Managed Switch 28-Port Gigabit with 24-Port PoE+, 370 W PoE Budget: 24x 802.3at/af-compliant PoE+ ports with a total power supply of 384 W* Full Gigabit Ports: 24x gigabit PoE+ ports and 4x gigabit SFP Slots provide high-speed connections. Centralized Management, Static Routing: Helps route internal traffic for more efficient use of network resources. Robust Security Strategies: IP-MAC-Port Binding, ACL, Port Security, DoS Defend, Storm control, DHCP Snooping, 802.1X, Radius Authentication, and more. Optimize Voice and Video Applications: L2/L3/L4 QoS and IGMP Snooping. Standalone Management: Web, CLI (Console Port, Telnet, SSH) SNMP, RMON, and Dual Image bring powerful management capabilities	Nos	1		

RFP for Selection of Agency for Supply, Installation and Commissioning of CCTV Systems at PMML

S. No.	Description	Unit	Qty	Unit Price	Total Amount
3	Patch Panel 24 Port Rack Mount	Nos	1		
4	SFP Modules	Nos	36		
5	Cat6 UTP Patch Cord 1 meter	Nos	24		
6	Fiber Patch Cord 1 meter	Nos	36		
7	24 Port LIU Multimode Loaded Rack mount with splicing	Nos	14		
8	12 Port LIU Multimode Loaded Rack mount with splicing	Nos	14		
9	9U Network Rack Outdoor Weather Proof with Fan & 6 Point 6/16 Amp PDU	Nos	11		
10	12U Network Rack Outdoor Weather Proof with Fan & 6 Point 6/16 Amp PDU	Nos	1		
	Sub-Total (Part-B)				
PART-C	Supply, Installation, Testing and Commissioning of Passive cabling for CCTV & Data				
1	Supply & laying of Cat 6, 4 pair, 23 AWG, UTP	Mtr	1500		
2	Supply & laying of Cat 6A, 4 pair, 23 AWG, UTP	Mtr	900		
3	32 mm MS conduit with accessories BIS approved	Mtr	500		
4	20 mm metal flexible conduit with accessories ISI approved	Mtr	200		
5	150 MM MS Raceway with accessories ISI approved	Mtr	50		
6	50 MM MS Raceway with accessories ISI approved	Mtr	50		
7	Supply & laying of HDPE Duct 50mm	Mtr	2000		
8	Supply & laying of HDPE Duct 32mm	Mtr	1000		
9	Supply & laying of 6 core uni-tube armoured Fiber cable	Mtr	2200		
10	Supply & laying of Power cable 3C/4mm Armoured	Mtr	1500		
11	Supply & Installation of 4 Meter Octagonal pole with top 70 mm, bottom 130 mm & Extended Arm of 2-3 feet GI pipe tied with 4 mm clutch wire on top for Camera mounting with base plate 200x200x12mm & Foundation Bolt including all required accessories & civil work	Nos	14		
12	Supply & Installation of 9 Meter Octagonal pole with top 70 mm, bottom 130 mm & Extended Arm of 1 meter with 4 mm clutch wire on top for Camera mounting with base plate 250x250x16mm & Foundation Bolt including all required accessories & civil work	Nos	1		
13	Camera Mounting Stand/Bracket for Pole mounting	Nos	86		
14	PVC Box 4'x4' for camera mounting	Nos	86		
15	Soft Digging, refilling & Civil Work etc.	Mtr	700		
16	Hard Digging, refilling & Civil Work etc.	Mtr	100		
17	RCC Chambers for Fiber laying 600x600x600 mm	Nos	20		
	Sub-Total (Part-C)				
PART-D	Supply, Installation, Testing and Commissioning of Control Room Items				
1	L3 Switch (For Core Switching): Layer 3, 24-Port managed switch with 6 SFP port and switch MultiG/10G support with Web GUI management, Basic VLAN, QOS and link aggregation, L3 static routing, IPv6 support, Remote monitoring and Network management, built in AES256 encryption,	Nos	1		

RFQ for Selection of Agency for Supply, Installation and Commissioning of CCTV Systems at PMML

S. No.	Description	Unit	Qty	Unit Price	Total Amount
	compatible with standard 19in IT rack - including faceplates, necessary LAN pathcords, all connectors and containment accessories required to completely make the systems operational. Each switch to have required patch panel and patch cords				
2	Network Rack 42U Floor Standing Rack (For containment of all Servers and NVRs) 19in IT floor mounted Rack, anti-rust powder coated with front and back enclosure, in-built 6/16 Amp 6 point PDU 3 Nos (18 points), Full tray 10 nos, built in fan 4 Nos, with 2 x temper switches in the front and back in each rack	Nos	2		
3	Workstations (For command centre management): Intel Core I-7 Processor, 14th or latest generation, Min. 32 GB DDR4 or as required by VMS application with Expandability up to 64 GB, 2TB SSD, 8 GB graphics card	Mtr	2		
4	4-Screen X Video wall 55" UHD LED diagonal Bezel-less, Min 380 NIT Display for 24X7 operation. Brightness Control Automatic Brightness management system electronically with capability to continuously monitor and maintain brightness over time, thus allowing consistent color matching across the display wall without loss of contrast or color depth. The displays should talk to each other via Ethernet and internally manage the system with an external control device with Criss-cross Popout or Telescopic Popout function to aid installation and to allow access to the rear of screens for servicing and maintenance. Tool-less micro-adjustments at 8 points for seamless display alignment. Lock & unlock switch, Criss-Cross Pullable Type (Metal), Epoxy powder coated, Vertical height and horizontal placement includes Floor based MS Frame for mounting 4 TV in Video wall configuration	Set	1		
5	Cross Bracket for TVs	Nos	4		
6	MS Frame for mounting 6 Existing TV	Nos	1		
7	HDMI Cables 20 meter	Nos	12		
8	Wireless Mouse	Nos	12		
9	Video Management Software for 200 cameras. Easy Expansion: Easy performance upgrade via distributed hardware extension. <ul style="list-style-type: none"> • Easy multi-site management through cascading. • Easy function upgrade via add-ons. High Reliability: Back up and restore database. <ul style="list-style-type: none"> • Supports hot standby for master server. High Compatibility: Network camera, network speed dome, decoder, NVR, DVR, ANPR, access control device, VDP alarm controller, etc. Connects third-party devices via standard ONVIF Protocol. <ul style="list-style-type: none"> • FVMS Pro SDK for third-party platform or mobile development 	Nos	1		
10	Monitoring for All Devices: A scalable, multi-tier platform that will enable PMML to monitor, visualize, analyze, and secure network devices from a centralized web interface, supports routers, switches, servers, IoT devices, CCTV, Access Control, and all other IP devices regardless of vendor, delivering actionable insights through real-time dashboards, alerts, reports, and visual topology maps. Device Health, Performance & Fault Status, Real-Time Alerts & Notifications, SLA Tracking & Intelligent Alerting, Proactive Security & Anomaly Detection like Broadcast storm detection, Reverse proxy anomaly detection, Suspicious tunnelling or unauthorized access alerts, Abnormal bandwidth usage per port, interface, or VLAN, CPU, memory, storage anomaly detection, Behaviour-based intrusion indicators, supports configuration backup and restore, tracks device state changes, and maintains a complete audit trail of all configuration	Nos	1		

RFP for Selection of Agency for Supply, Installation and Commissioning of CCTV Systems at PMML

S. No.	Description	Unit	Qty	Unit Price	Total Amount
	modifications along with detailed user action logs to ensure compliance, provides Role-Based Access Control (RBAC), supports multiple concurrent user web sessions, and maintains detailed user activity audit logs ensuring secure access management and regulatory compliance. Alerts use role- and time-based escalation with SLA breach notifications, and devices are classified by criticality to ensure proper escalation based on severity and business impact. Includes embedded hardware to run the software. (CERT-IN Certified)				
11	16 Amp Socket with MCB	Nos	50		
12	MCB Distribution box for control room 1 DP 63A, 1 RCCB DP, 4 SP MCB	Nos	1		
13	Project Designing, Implementation & Coordination Charge	Lot	1		
14	Installation, testing, commissioning, training & handover charge	Lot	1		
	Sub-Total (Part-D)				
	Grand Total (A+B+C+D)				
	GST Extra As applicable				

Note: The L1 decided on the basis of overall cost of all CCTV Systems, and all additional items mentioned. The eligible bidder must quote rates for all the items separately or as a whole. The NIL amounts is not considered as a valid bid.

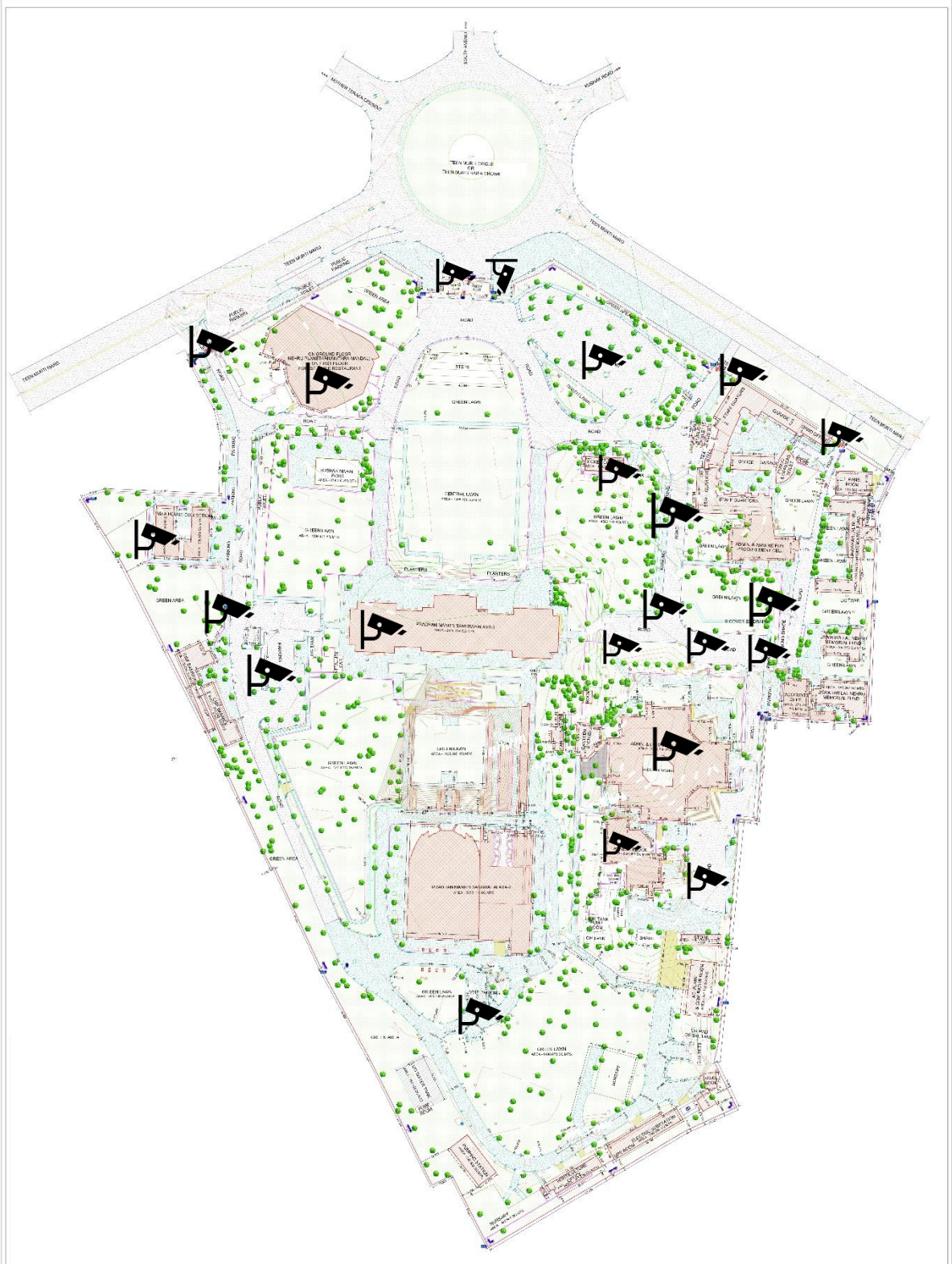
PMML reserves the right to increase or decrease the quantity by $\pm 10\%$

Technically Qualified bidders to showcase sample CCTV Systems before opening of Financial Bid.

I have read the terms and conditions of the tender and agreed to the same.

(Signature & Stamp of the Bidder)

Annexure III: Proposed Layout of Camera Installation



Note: This is indicative, and location will be finalised with Successful Bidder.

Annexure IV: PRE CONTRACT INTEGRITY PACT

General

This pre-bid pre-contract Agreement (hereinafter the Integrity Pact) is made on day of the month of year between Prime Ministers museum Library (hereinafter called the “BUYER” which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part and M/s. (hereinafter called the “BIDDER / Seller” which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the BUYER proposes to procure (CCTV Equipment / Item) and the BIDDER/Seller is will to offer / has offered the items and

WHEREAS the BIDDER is a private company / public company / Government undertaking / partnership / registered export agency, constituted in accordance with the relevant law in the matter and the BUYER is a PSU.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:-

Enabling the BUYER to obtain the desired said stores/equipment at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary Impact of corruption on public procurement, and

Enabling BIDDERS to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BUYER will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

Commitments of the BUYER

1.1 The BUYER undertakes that no official of the BUYER, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immediate benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.2 The BUYER will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS

1.3 All the officials of the BUYER will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

2 In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the BUYER will full and verifiable facts and the same is prima facie found to be correct by the BUYER, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BUYER and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BUYER the proceedings under the contract would not be stalled.

Commitments of BIDDERS

3 The BIDDER commit itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the followings:-

3.1. The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BUYER, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BUYER or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract.

3.3 The BIDDER further confirms and declares to the BUYER that the BIDDER has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the BUYER or any of its functionaries, whether officially or unofficially to the award of the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

3.4 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the BUYER or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

3.5 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract. Page 3 of 6

3.6 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

3.7 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the BUYER as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.

3.8 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

3.9 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

3.10 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the BUYER, or alternatively, if any relative of an officer of the BUYER has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of fill of tender.

The term 'relative' for this purpose would be as defined in Section 6 of the Companies Act 1956

3.11 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BUYER.

4 Previous Transgression:

4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the tender process.

4.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.

5 Earnest Money (Security Deposit)

5.1 While submitting commercial bid, unless exempted - the BIDDER shall deposit an amount _____ (to be specified in RFP) as Earnest Money / Security Deposit, with the BUYER through any of the following instruments:

(i) Bank Draft or a Pay order in favour of _____

(ii) A confirmed guarantee by an Indian Nationalized Bank, promising payment of the guaranteed sum to the BUYER on demand within three working days without any demur whatsoever and without seeking any reasons whatsoever. The demand for payment by the BUYER shall be treated as conclusive proof of payment.

(iii) Any other mode or through any other instrument (to be specified by the RFP).

5.2 The Earnest Money / Security Deposit shall be valid upto complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and the BUYER.

5.3 In case of the successful BIDDER a clause would also be incorporated in the Article pertaining to Performance Bond in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

5.4 No interest shall be payable by the BUYER to the BIDDER on Earnest Money / Security Deposit for the period of its currency.

6 Sanctions for Violations

6.1 Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the BUYER to take all or any one of the followings actions, wherever required:-

(i) To immediately call off the pre contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.

(ii) The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit / Performance Bond (after the contract is signed) shall stand forfeited either fully or partially, as decided by the BUYER and the BUYER shall not be required to assign any reason therefore.

(iii) To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.

(iv) To recover all sums already paid by the BUYER, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of BIDDER from a country other than India with interest thereon at 2% higher the LIBOR. If any outstanding payment is due to the BIDDER from the BUYER in connection with any other contract for any other stores, such outstanding payment could also be utilized to recover the aforesaid sum and interest.

(v) To encash the advance bank guarantee and performance bond / warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the BUYER, along with interest.

(vi) To cancel all or any other Contracts with BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the BUYER resulting from such cancellation / rescission and the BUYER shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.

(vii) To debar the BIDDER from participating in future bidding processes of Indian Rare Earths Limited for a minimum period of five years, which may be further extended at the discretion of the UCIL.

(viii) To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.

(ix) In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the BUYER with the BIDDER, the same shall not be opened.

(x) Forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

6.2 The BUYER will be entitled to take all or any of the actions mentioned at Para 6.1 (i) to (x) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

6.3 The decision of the BUYER to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent Monitor(s) appointed for the purposes of this Pact.

7 Independent Monitors

7.1 The BUYER has appointed Independent Monitor (hereinafter referred to as Monitor) for this Pact in consultation with the Central Vigilance Commission Names and Addresses of the Monitor are given below:

Shri Pankaj Jha
Flat No 104 Janaki apartment
Plot 7 Sector 22 Dwarka
New Delhi 110077
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7.2 The task of the Monitor shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

7.3 The Monitor shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

7.4 Both the parties accept that the Monitor have the right to access all the documents relating to the project/procurement, including minutes of meetings.

7.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the BUYER.

7.6 The BIDDER(s) accepts that the Monitor has the right to access without restriction to all Project documentation of the BUYER including that provided by the BIDDER. The BIDDER will also grant the Monitor upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/Subcontractor(s) with confidentiality.

7.7 The BUYER will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

7.8 The Monitor will submit a written report to the designated Authority of BUYER with 8 to 10 weeks from the date of reference or intimation to him by the BUYER/BIDDER and, should the occasion arise, submit proposals for correcting problematic situations.

8 Facilitation of Investigation

In case of any allegation of violation of any provision of this Pact or payment of commission, the BUYER or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9 Law and Place of Jurisdiction

This pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the BUYER.

10 Other Legal Actions

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

