

**REQUEST FOR PROPOSAL FOR SELECTION OF AGENCY FOR DESIGN, IMPLEMENTATION AND MAINTENANCE OF
OFC BASED INTERCOM/IP-PBX SYSTEMS AT PRIME MINISTERS MUSEUM & LIBRARY**
RFP Reference No.: PMML/RFP/IP-PBX/2025 dated 14-10-2025

CORRIGENDUM 1

1. The last date of Bid Submission is now 06/11/2025 by 5:30 PM
2. The reply to the queries of the prospective bidders are as follows:

S. No.	RFP Document Reference			Query by the Bidders	Query Response -PMML
	Page No.	Section No	Section Name		
1.	12	Section 2, Sub Section 2.3	Bid Security/Earnest Money Deposit	We request the inclusion of Scheduled Bank as an option.	Please refer Corrigendum
2.	25	Section 3, Sub Section 3.3, Clause 8	Pre-Qualification Criteria	We request to add Combination of Copper Based as well as OFC based IP/PB System	Please refer Corrigendum
3.	36	Section 4, Sub Section 4.3	List of Recommended Vendors	It is requested to kindly add Matrix, Neron and Grandstream in this NIT. All these IP EPABX are highly acceptable in market.	Please refer Corrigendum
4.	--	--	--	Please Provide floor wise, building wise breakup / details number of users?	Please refer Corrigendum
5.	41	Annexure II : Financial Bid- (PART B)	Annexure II : (B) Submission of rates for cabling/channelling etc.	We request the inclusion of HDPE Pipe.	Please refer Corrigendum

3. Based on the reply to the queries of the prospective bidder, the following changes in the RFP document is done as mentioned below:
 - a. Section 2, Sub Section 2.3, in the RFP document to be read as:

2.3. Bid Security/Earnest Money Deposit

Earnest Money Deposit of Rs. 60,000/- in the form of Bank Demand Draft/Bank Guarantee from any **Nationalized bank of India/ Scheduled Bank**, payable to/in Favor of “The Director, Prime Ministers Museum and Library” at New Delhi to accompany the Technical Proposal.

4. Based on the reply to the queries of the prospective bidder, the following changes in the RFP document is done as mentioned below:

b. Section 3, Sub Section 3.3, Clause 8 in the RFP document to be read as:

3.3: Pre-Qualification Criteria:

This Invitation to Bid is open to all entities meeting or exceeding all of the following minimum Qualification criteria. Bidders failing to meet any one of the qualification criteria as mentioned below or not submitting requisite supporting documents/ documentary evidence for supporting qualification criteria are liable to be rejected summarily.

S. No.	Clause	Amended Clause
8.	<p>The Bidder should have successfully provided comprehensive annual maintenance services for Telecom/IP PBX System including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 16.00 Lakhs for Government Department/ PSUs / in the last five years.</p> <p>a. Three similar completed works whose individual work value is costing not less than Rs. 8.00 lakhs.</p> <p>b. Two similar completed works whose individual work value is costing not less than Rs. 12.00 Lakhs.</p> <p>c. One similar completed works whose individual work value is costing not less than Rs. 16.00 Lakhs.</p> <p>Definition of Similar Works: “Similar works” for the purpose of qualification: Providing Design,</p>	<p>The Bidder should have successfully provided comprehensive annual maintenance services for Telecom/IP PBX System including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 16.00 Lakhs for Government Department/ PSUs / in the last five years.</p> <p>a. Three similar completed works whose individual work value is costing not less than Rs. 8.00 lakhs.</p> <p>b. Two similar completed works whose individual work value is costing not less than Rs. 12.00 Lakhs.</p> <p>c. One similar completed works whose individual work value is costing not less than Rs. 16.00 Lakhs.</p> <p>Definition of Similar Works: “Similar works” for the purpose of qualification: Providing Design, Implementation, Installation and</p>

	Implementation, Installation and Maintenance of OFC Based Intercom/IP-PBX Systems.	Maintenance of OFC/ Copper/ analog Based Intercom /IP-PBX Systems.
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5. Based on the reply to the queries of the prospective bidder, the following changes in the RFP document is done as mentioned below:
- c. Section 3, Sub Section 3.6, Clause 1 in the RFP document to be read as:

3.6 : Technical Qualification Criteria:

The Bidder shall be awarded on LCS Method Basis. Only those Bids will be evaluated, which are found to be fulfilling all the eligibility and qualifying requirements of the RFP, both technically and commercially. The bidder, whose price arrived as lowest as per given Evaluation criteria, will be declared as L-1 bidder.

S. No.	Technical Criteria	Amended Technical Criteria
1.	<p>The Bidder should have successfully provided comprehensive annual maintenance services for Telecom/IP PBX System including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 16.00 Lakhs for Government Department/ PSUs / in the last five years.</p> <p>a. Three similar completed works whose individual work value is costing not less than Rs. 8.00 lakhs.</p> <p>b. Two similar completed works whose individual work value is costing not less than Rs. 12.00 Lakhs.</p> <p>c. One similar completed works whose individual work value is costing not less than Rs. 16.00 Lakhs.</p> <p>Definition of Similar Works: “Similar works” for the purpose of qualification: Providing Design, Implementation, Installation and Maintenance of OFC Based Intercom/IP-PBX Systems.</p>	<p>The Bidder should have successfully provided comprehensive annual maintenance services for Telecom/IP PBX System including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 16.00 Lakhs for Government Department/ PSUs / in the last five years.</p> <p>d. Three similar completed works whose individual work value is costing not less than Rs. 8.00 lakhs.</p> <p>e. Two similar completed works whose individual work value is costing not less than Rs. 12.00 Lakhs.</p> <p>f. One similar completed works whose individual work value is costing not less than Rs. 16.00 Lakhs.</p> <p>Definition of Similar Works: “Similar works” for the purpose of qualification: Providing Design, Implementation, Installation and Maintenance of OFC/Copper/ analog Based Intercom/IP-PBX Systems.</p>

6. Based on the reply to the queries of the prospective bidder, the following changes in the RFP document is done as mentioned below:
- d. Section 4, Sub Section 4.3, in the RFP document to be read as:

4.3. List of Recommended Vendors

- (i) NEC
- (ii) SIEMENS
- (iii) PANASONIC
- (iv) ALCATEL
- (v) CISCO
- (vi) MATRIX
- (vii) NERON
- (viii) GRANDSTREAM

Please Note: The above is only indicative list and not exhaustive , bidders can provide products from any OEM as long as it is meeting the PMML requirements subject to approval by competent authority.

7. Based on the reply to the queries of the prospective bidder, this is the tentative list of users.

S. No	Building	Floor	Location	Name	No of Users	Total users	
1	Main Gate	Ground	Main Gate	CISF	2	2	2
2	Planetarium	Ground	Ticket Counter	Staff	1	1	6
		Ground	Admin Staff	Staff	4	4	
		First Floor	Café	Café	1	1	
3	Accounts	Ground	FAO & Staff	FAO & Staff	6	6	7
	Project Office	Ground	Staff	Staff	1	1	
4	Admin Annexe	Ground	Cell Staff	Staff	4	4	4
5	Guest House	Ground	Staff	Staff	1	1	1
6	OLD PMS	Ground	Chairman Office	Staff	2	2	20
		Ground	OSD	Staff	2	2	
		Ground	CEO	Staff	2	2	

		Ground	Curator & Staff	Staff	6	6	
		Ground	Feedback Staff	Staff	2	2	
		Ground	Conservation	Staff	2	2	
		Ground	Photo Section	Staff	2	2	
		First Floor	Staff	Staff	2	2	
7	New PMS	Ground	Staff	Staff	4	4	10
		Ground	Namaste café	Café	1	1	
		Ground	Souvenir Shop	Shop	1	1	
		First Floor	Staff	Staff	2	2	
		Second Floor	Staff	Staff	2	2	
8	Canteen	Ground	Staff	Staff	2	2	2
9	Library Building	Ground	LIO & ALIO	Staff	10	10	39
		Ground	Reception	Staff	1	1	
		Ground	Meeting Room	Staff	1	1	
		First Floor	Director	Director Office	2	2	
		First Floor	Jt Director	JD Office	2	2	
		First Floor	CEO & FA	FA Office	2	2	
		First Floor	RPD & CCS	Head & Staff	5	5	
		First Floor	Consultant	CPWD	1	1	
		First Floor	Others / Fellows	Staff	4	4	
		First Floor	AO	Staff	2	2	
		First Floor	Admin	Staff	4	4	
		First Floor	Reprography	Head & Staff	3	3	
		First Floor	MSS	Staff	2	2	
10	Library Annexe	Basement	Digitization	Staff	5	5	21
		Ground Floor	Reception	Staff	1	1	
		First Floor	MSS	Staff	10	10	
		Second Floor	IA	Staff	1	1	

		Second Floor	Fellows	Staff	4	4	
11	Ticket Counter	Ground	Staff	Staff	2	2	2
12	India House	Ground	Staff	Staff	1	1	1
13	CISF Barrack	Ground	CISF	CISF	1	1	1
						Total Users	116

8. Based on the reply to the queries of the prospective bidder, the following changes in the RFP document is done as mentioned below:
Annexure II : Part (B) in the RFP Document to be read as:

(B) Submission of rates for cabling/channelling etc.

S. No.	Description	Rates of fixing of wire/PVC plastic channel (including Labour cost)in Rupees including GST (total price + taxes)
1.	Two Pair Wire (Networking copper)	
2.	Three Pair Wire	
3.	Four Pair Wire	
4.	Five Pair Wire	
5.	Ten Pair Wire	
6.	Fixing of PVC Plastic Channel	
7.	Rozzet Box	
8.	Line cord.	
9.	HDPE Pipe	

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