Prime Ministers Museum & Library
प्रधानमंत्री संग्रहालय एवं पुस्तकालय

PRIME MINISTERS MUSEUM AND LIBRARY
TEEN MURTI HOUSE, NEW DELHI-110011

Tender No. PMML/RFP/IP-PBX/2025 **Date: 14.10.2025**

RFP FOR SELECTION OF AGENCY FOR DESIGN, IMPLEMENTATION AND MAINTENANCE OF OFC BASED INTERCOM/IP-PBX SYSTEMS AT PMML

Tender documents may be downloaded from PMML website https://pmml.nic.in (for reference only) as per the schedule as given in critical date sheet as under:-

CRITICAL DATE SHEET

Published Date	14.10.2025
Bid Document Download / Sale Start Date	14.10.2025
Date of Pre-Bid Meeting	24.10.2025 at 12:00 PM in Seminar Room, Library Building, PMML, Teen Murti House, New Delhi - 110011
Bid Submission Start Date	14.10.2025
Bid Submission End Date	04.11.2025 (05:00 PM)
Bid Opening Date	05.11.2025(11:00 AM)
Place of opening of Technical bid	Prime Ministers Museum & Library, Teen Murti House, New Delhi-110011.
Address for communication	Office of the Director, Prime Ministers Museum & Library, Teen Murti House, New Delhi-110011.

1. On behalf of Director, PMML, Bids are invited from the registered companies/their authorized dealer for the goods mentioned below. The Quotations/bids duly sealed/signed & completed in all respect should be submitted with documents at PMML latest by 05:00 PM on 04.11.2025.

2. The incomplete Quotations/bids will be treated as rejected. The Quotations received after stipulated date & time will not be considered & rejected, and no correspondence in this regard will be entertained.

3. Bidders are requested to visit the website https://pmml.nic.in regularly. Any changes/modifications in tender enquiry will be intimated by corrigendum through this website only.

4. In case, any holiday is declared by the Government on the day of opening, the tenders will be opened on the next working day at the same time. The Director, PMML, New Delhi reserves the right to accept or reject any or all the tenders.

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Letter of Invitation

Prime Ministers Museum and Library

Dear Sir/Madam,

PMML invites proposals from reputed bidders for "**Selection of Agency for Design, Implementation and Maintenance of OFC Based Intercom/IP-PBX Systems at Prime Ministers Museum and Library."**

The method of selection is Least Cost Selection (LCS). The bidder will be selected under the LCS method. The Technically Qualified Bidder, who is declared as L1 (lowest quoted price) may be declared as the selected bidder. The bids of only those bidders will be opened, whose technical bids and demonstration have been found compliant by the Evaluation Committee. Comparison of bids would be done on the basis of Evaluation criteria given in this RFP. The L-1 bidder would be determined by Evaluation Committee on the basis of Technical Criteria given in this RFP.

The content of this RFP enlists the requirements of Prime Ministers Museum and Library. It includes the **Bidding Terms** which details out all that may be needed by the potential bidders to understand the financial terms and bidding process and explains the contractual terms that Prime Ministers Museum and Library wishes to specify at this stage. The RFP includes the following sections:

Section 1- Introduction
Section 2- Instructions to Bidders
Section 3- Eligibility Criteria
Section 4– Scope of Work

All interested agencies should inform (within one week of the date of release of RFP) the concerned officer at Prime Ministers Museum & Library that.

- it will submit a proposal.
- it will attend the pre-bid conference on the date mentioned in the critical date sheet.

This information may be submitted by email to the undersigned.

Director
Prime Minister Museum & Library,
Teen Murti House, New Delhi, 110011

Disclaimer

All terms defined in this document shall, unless repugnant to the context or meaning thereof, shall mean and include the survivors or survivors of them and their heirs, executors and administrators, and respective permitted assignments. The Prime Ministers Museum & Library shall thereafter for the sake of brevity be referred to as "**PMML**". The information contained in this Request for Proposal (RFP) or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of **PMML ("Purchaser")** is provided to the Bidder(s) on the terms and conditions set out in this Request For Proposal ("**RFP")** document and all other terms and conditions subject to which such information is provided.

This RFP document is neither an agreement nor an offer nor an invitation by the Purchaser to any parties other than those who are qualified to submit their bids ("**Bidder**"). The purpose of this document is to provide the Bidders with information to assist the formulation of their proposals. This RFP does not claim to contain all the information the Bidders may require. Each Bidder must conduct its own analysis of the information contained in this RFP or to correct any inaccuracies therein that may appear in it and is advised to carry out its own investigation into the Project, the legislative and regulatory regimes which applies thereto and by and all matters pertaining to the Project and to seek its own professional advice on the legal, financial, regulatory and tax consequences of entering into any contract or arrangement relating to the Project.

Information provided in this RFP to the Bidders is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Purchaser accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein. The possession or use of this RFP in any manner contrary to any applicable law is expressly prohibited. The Bidders shall inform themselves concerning and shall observe any applicable legal requirements. The information does not purport to be comprehensive or to have been independently verified. Nothing in this RFP shall be construed as legal, financial, regulatory or tax advice.

The Purchaser shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution for unjust enrichment or otherwise for any loss, damage, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this Bid Stage. Neither the information in this RFP nor any other written or oral information in relation to the Bidding Process for implementing the Project or otherwise is intended to form the basis of or the inducement for any investment activity or any decision to enter any contract or arrangement in relation to the Project and should not be relied upon as such.

The Purchaser accepts no liability of any nature whether resulting from negligence or otherwise, however, caused, arising from a reliance of any Bidder upon the statements contained in this RFP. The Purchaser and its advisors may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, data, statements, assessment, or assumptions contained in this RFP or change the evaluation or eligibility criteria at any time or annul the entire Bidding Process. The issue of this RFP does not imply that the Purchaser is bound to select one of the Bidders or to appoint the Selected Bidder hereinafter defined, as the case may be, for the Project and the Purchaser reserves the right to reject all or any of the Bidders or Bids at any stage of the Bidding Process without assigning any reason whatsoever, including the right to close the selection process or annul the bidding process at any time, without incurring any liability or being accountable to any person(s) in any manner whatsoever. The decision of the Purchaser shall be final, conclusive, and binding on all the parties.

The Bidders shall bear all its costs associated with or relating to the preparation and submission of its Bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Purchaser or any other costs incurred in connection with or relating to its Bid including costs relating to submission and maintenance of various fees, undertakings and guarantees required pursuant to this RFP and also any cost relating to updating, modifying or re-submitting its Bid pursuant to the RFP being updated, supplemented or amended by the Purchaser. All such costs and expenses will be incurred and borne by the Bidders and the Purchaser shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Bid, regardless of the conduct or outcome of the Bidding Process.

The Bidders are prohibited from any form of collusion or arrangement in an attempt to influence the Selection and award process of the Bid. Giving or offering of any gift, bribe or inducement or any attempt to any such act on behalf of the Bidder towards any officer/employee/ advisor/ representative of Purchaser or to any other person in a position to influence the decision of the purchaser, for showing any favour in relation to this RFP or any other contract, shall render the Bidder to such liability/penalty as the Purchaser may deem proper, including but not limited to rejection of the Bid of the Bidder and forfeiture of its Proposal Security. Laws of the Republic of India are applicable to this RFP.

This RFP document and the information contained herein are confidential and for use only by the person to whom it is issued. It may not be copied or distributed by the recipient to third parties (other than in confidence to the recipient's professional advisor). In the event that the recipient does not continue with the involvement in the Project in accordance with the RFP, the information contained in the RFP document shall not be divulged to any other party. The information contained in the RFP document must be kept confidential. Mere submission of a responsive Bid/ Proposal does not ensure the selection of the Bidder.

The information contained in this document is selective and is subjected to updating, expansion, revision and amendment. Purchaser reserves the right of discretion to change, modify, add to or alter any or all of the provisions of this document and/or the bidding process, without assigning any reasons whatsoever.

Fact Sheet

E- tenders on behalf of the Director, Prime Ministers Museum and Library (PMML), are invited under Bid System Viz. Technical Bid and Financial Bid from reputed, experienced, and financially sound agencies for IP-PBX Systems Installation with Three-Year Comprehensive AMC at Prime Ministers Museum and Library as under:

S. No.	Description	Schedule
1	e-Tender No.	**PMML/RFP/IP-PBX/2025**
2	Name of Work	**Selection of Agency for Design, Implementation and Maintenance of OFC Based Intercom/IP-PBX Systems at Prime Ministers Museum and Library**
3	Cost of the Tender Documents	NIL
4	Earnest Money Deposit	Rs. 60,000/- , MSME Exemption allowed. (If Applicable)
5	Performance Security	5% of the Contract Value
6	Tender Processing Fee (Non-refundable)	Rs. 2000/-+ GST @18% (Non-Refundable) payable to M/s ITI Ltd through e-payment. For clarification/ registration for e- tendering etc. Contact Mobile:9355030617, e-wizard helpdesk 01149606060 & https://nmml.ewizard.in
7	Date & Time of sale of e-Tender (Online)	14/11/2025
8	Last Date & time of Submission/uploading of Bids. (Online)	04.11.2025 by 05:00 PM on https://nmml.ewizard.in
9	Date & Time of Online Opening of Technical Bids	05.11.2025 at 11:00 AM
10	Date & time for opening of Financial Bid for Technically qualified bidders only.	Date & time for opening of Financial Bid will be intimated in due course.
11	Venue of Opening of Technical & Financial Bids	Prime Ministers Museum and Library, Teen Murti House, New Delhi - 110011.
12	Bid Validity Period/Validity of Bid offer for Acceptance	180 days from the date of last date of submission of the tender

13	Address for Communication & Opening of Tenders	Director, Prime Ministers Museum & Library, Teen Murti House, New Delhi-110011.
14	Availability of Tender Documents (For download)	Tender can be downloaded from https:// https://pmml.nic.in and can also be viewed/ downloaded free at website: https://nmml.ewizard.in. PMML may issue Addendum(s)/Corrigendum(s) to the Tender Document, if any, which can also be viewed on website www.pmml.nic.in
15	Site Visit	IMPORTANT: Bidders are advised to prepare and submit their respective proposals only after visiting the site and validating project information. Prospective bidders may make a visit to the site for necessary assessment for the purpose of bid preparation. The site visit will be facilitated by the Client from Dt. 14.10.2025 to Dt. 04.11.2025 (during office hours) for the prospective bidders. **SITE VISIT IS COMPULSARY BEFORE BID SUBMISSION. BID IS LIABLE FOR REJECTION IF THE PROSPECTIVE BIDDER DO NOT VISIT THE SITE NEFORE SUBMITTING BID** The authorized person, who is to be contacted for facilitating for the purpose is given below: Name: Shri Anirudh Tyagi Address: Library Building, Prime Ministers Museum and Library, Teen Murti House, New Delhi - 110011

Proposals shall be submitted as per the “Instructions to the Bidders” Section.

1. Proposals shall be treated as incomplete and are liable to be summarily rejected if the requested parties do not submit all supporting documents or do not furnish the relevant details.

2. The validity of the offer shall be One Hundred and Eighty (180) days from the opening of the Technical Proposals.

3. The PMML does not bind itself to accept the lowest proposal and to give reason for any decision taken in respect of this Tender including cancellation.

Director
Prime Ministers Museum and Library
Teen Murti House
New Delhi – 110011

1. Introduction

The Prime Ministers Museum and Library is inviting tenders for Design, Implementation and Maintenance of OFC Based Intercom/IP-PBX Systems at Prime Minister's Museum and Library from reputed agencies/bidders, having presence in Delhi and sufficient experience for providing service support in maintenance of Intercom/IP PBX Systems in the Government Ministries/Departments.

(i) This provides relevant information as well as instructions to assist the prospective bidders in preparation and submission of bids. It also includes the mode & procedure to be adopted by PMML for receipt and opening of bids as well as scrutiny and evaluation of bids & subsequent placement of contract.

(ii) Before formulating the bid and submitting the same to the PMML, the bidder should read and examine all the terms and conditions, instructions, specifications etc. contained in the bid document. Failure to provide and/or comply with the required information, instructions etc. incorporated in this bid document, may result in rejection of the bid.

(iii) Kindly ensure that you upload only the specified documents as per the specified sequence in a single PDF file mentioned in qualification criteria. The PMML reserve the rights to reject bids containing irrelevant documents not following the sequence as per bid checklist. If multiple documents are uploaded, not following the mentioned order may result in rejection.

(iv) The Bidders are advised to study all instructions, forms, requirements, appendices, & other information in this RFP document carefully. Submission of the bid shall be deemed to have been done after careful study & examination of the RFP document with full understanding of its implications.

(v) While all efforts have been made to avoid errors in the drafting of the tender documents, the Bidder is advised to check the same carefully. No claim on account of any errors detected in the tender documents shall be entertained.

(vi) Failure to comply with the requirements of this RFP may render the Proposals submitted by Bidders as noncompliant and the Proposals may be rejected.

(vii) Bidders must:

- Comply with all requirements as set out within this RFP.
- Submit the forms as specified in this RFP and respond to each element in the order as set out in this RFP.
- Include all supporting documentations specified in this RFP.

(viii) All Bidders are hereby explicitly informed that conditional offers or offers with deviations from the conditions of Contract, the bids not meeting the minimum eligibility criteria, Technical Bids not accompanied with EMD of requisite amount/format, or any other requirements, stipulated in the tender documents are liable to be rejected.

(ix) The Bidder is advised to visit and examine the Site of Works and its surroundings and obtain for himself on his own responsibility all information that may be necessary for preparing the Tender and entering into a contract for the proposed work. The costs of visiting the Site shall be borne by the Bidder. It shall be deemed that the Bidder has undertaken a visit to the Site of Works and is aware of the site conditions prior to the submission of the tender documents.

(x) The selected bidder must have e-mail id so that complaints are lodge through e-mail and telephonically as well.

2. Instructions to Bidders (ITB)

2.1. General Terms and Conditions

(i) The Bids shall be submitted only from the Bid Submission start date till the Bid Submission end date and time given in the tender document. Therefore, Bidders are advised to submit the Bids well advance in time.

(ii) The Bidder should have the required experience and expertise in conducting similar type of works with highest professional standards.

(iii) While every effort has been made to provide comprehensive and accurate background information and requirements and specifications, Bidders must form their own conclusions about the services needed to meet the requirements. Bidders and recipients of this RFP may wish to consult their own legal advisers in relation to this RFP.

(iv) No Bidder shall submit more than one Bid for the Project.

(v) No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of the Purchaser. Any notification of preferred Bidder status by the Purchaser shall not give rise to any enforceable rights by the Bidder. The Purchaser may cancel this public procurement at any time prior to a formal written contract being executed by or on behalf of the Purchaser.

(vi) This RFP is not transferable.

(vii) Bids not covering the entire scope of Works shall be treated as incomplete and hence liable to be rejected without assigning any reason thereof.

(viii) PMML reserves the right to verify any or all information furnished by the Bidder.

(ix) Bidder shall obtain, maintain, and pay, at its sole cost and expense, for all licenses, permits, and certificates necessary to perform the Services, including, but not limited to, all professional licenses required by any statute, ordinance, rule, or regulation.

(x) The Competent Authority in PMML reserves the right to cancel the entire tender process at any time without assigning reasons.

(xi) Once the Bid submission date and time is over, the bidders cannot submit their Bid. The bidders shall only be held responsible for any delay and whatsoever reason in submission of Bid.

(xii) The Bidders are expected to examine all instructions, forms, terms, Project requirements and other information in the RFP documents. Failure to furnish all information required by the RFP documents or submission of a proposal not substantially responsive to the RFP documents in every respect will be at the Bidder's risk and may result in rejection of the proposal and forfeiture of the Earnest Money Deposit (EMD).

(xiii) The bidders black listed at any point of time by any Ministry/Department need not apply. In case, the fact is concealed, and it comes to the notice of the PMML during the period of contract, the contract will be terminated straightway, and the security deposit will be forfeited.

(xiv) If any complaint is not attended within a day, in the case where the replacement of instruments/cable was not required a penalty of Rs. 100- (one hundred only) per day will be charged or part thereof for delay.

(xv) Before submitting the bids by the bidders, the bidder should sign/stamp on each page of the tender documents and also submit the undertaking that I (the bidder) have read the terms and conditions of the tender and are acceptable to me/us. An undertaking may also be submitted with the tender that the bidder is not black listed by any Ministry/Department of the GOI.

2.2. Code of Integrity

(i) No official of implementing agency or bidder shall act in contravention of the codes which includes prohibition of

- Making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.
- Any omission, or misrepresentation that may mislead or attempt to mislead so that financial or other benefit may be obtained, or an obligation avoided.
- Any collusion, bid rigging or anticompetitive behaviour that may impair the transparency, fairness, and the progress of the procurement process.
- Improper use of information provided by the procuring entity to the bidder with an intent to gain unfair advantage in the procurement process or for personal gain.
- Any financial or business transactions between the bidder and any official of the procuring entity related to tender or execution process of contract; which can affect the decision of the procuring entity directly or indirectly.
- Any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.

- Obstruction of any investigation or auditing of a procurement process.
- Making false declaration or providing false information for participation in a tender process or to secure a contract;

(ii) **Disclosure of conflict of interest**

- Disclosure by the bidder of any previous transgressions made in respect of the provisions of sub-clause
  (a) with any entity in any country during the last three years or of being debarred by any other procuring entity.
- In case of any reported violations, the procuring entity, after giving a reasonable opportunity of being heard, comes to the conclusion that a bidder or prospective bidder, as the case may be, has contravened the code of integrity, may take appropriate measures.

2.3. Bid Security/Earnest Money Deposit

Earnest Money Deposit of Rs. 60,000/- in the form of Bank Demand Draft/Bank Guarantee for any nationalized bank of India, payable to/in Favor of "The Director, Prime Ministers Museum and Library" at New Delhi to accompany the Technical Proposal. EMD can also be deposited online through RTGS/ IMPS in the following account:

Account Name: Prime Ministers Museum and Library
Bank Name: ICICI Bank
A/c No. 114505002341
IFSC: ICIC0001145

- The EMD shall be valid for a minimum period of 180 days from the due date for the submission of the Tender.
- EMD Exemption is allowed to bidder having MSME certificate certified and inspected by any state/central government organization.
- The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category.
- Benefits available to eligible MSEs include:
  (i) Issue of Tender document free of cost,
  (ii) Exemption from payment of Earnest Money,
  (iii) Relaxation in Prior Experience and Prior Turnover
- If the envelopes is not sealed and marked as instructed above, the Authority assumes no responsibility for the misplacement or premature opening of the contents of the BID submitted and consequent losses, if any, suffered by the Bidder.

2.4. Requesting Clarifications & Issue of Corrigendum

A prospective Bidder requiring any clarification on the RFP Document may submit their queries on or before 05:00 PM, 22-10-2024, in writing, at this e-mail address aao.nmml@gov.in. The queries must be submitted in the following format only to be considered for clarification.

S. No.	RFP Document Reference			Statement as per RFP	Query by the Bidder
	Page No.	Section No.	Section Name		
1					
2					

2.5. Right to Terminate the Process

PMML may terminate the RFP process at any time and without assigning any reason. PMML makes no commitments, express or implied, that this process will result in a business transaction with anyone.

2.6. Amendments to the RFP and Corrigendum

(i) Any addendum uploaded on the PMML's website will be binding on all Bidders. It shall be the Bidders. It shall be the bidder's responsibility to check PMML's website regularly to make sure that they are up to date with any changes made in the RFP.

(ii) To give Bidders reasonable time in which to take an addendum into account in preparing their Proposals, PMML may, at its discretion, extend the deadline for the submission of the Proposals.

2.7. Authentication of Bids

A letter of authorization shall be supported by a written power-of-attorney accompanying the bid. The Bid shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Agreement. All pages of the Bid, shall be initiated and stamped by the person or persons signing the Bid.

2.8. Site Visit

The bidder shall inspect and examine the work site and its surrounding and shall satisfy as to the nature of the ground and sub soil, the quantities and nature of work, materials necessary for completion of the work and their availability, means of access to site and in general to obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect his offer. No extra claim consequent on any misunderstanding or otherwise shall be allowed.

2.9. Bid Scope

The Bidder cannot bid for a specific portion of the project scope. The entire project scope of work has to be bid for. The scope of work includes Design, Implementation and Maintenance of OFC Based Intercom/IP-PBX Systems at Prime Minister's Museum and Library including fulfilling all of the Scope of work/Terms of Reference.

2.10. Consortium

No Consortium is allowed for bidding.

2.11. Subcontracting

The Bidder shall not be permitted to subcontract any part of its obligations under the Contract.

2.12. Period of Engagement

The duration of the project is 45 days implementation period and 3 Years of AMC period from Date of Work Completion and successful commissioning.

2.13. Cancellation of Appointment / Contract

The Appointment / Contract are subject to cancellation due to any of the reasons mentioned here under.

(i) If the Bidder is found to have submitted false, particulars / fake documents at the time of submitting the RFP for the award of assignment.

(ii) If the Bidder is found wanting in commitment to quality and delivery period / work plans, adherence to the guidelines, Statutory regulations, safe keep of all physical and electronic artifacts, conduct/ discipline etc., while executing the job. Any deviations from stated conditions and contractual clauses can lead to appropriate deterrent action as deemed fit by PMML.

(iii) If the Bidder fails to execute the job as per the defined scope, delivery targets, quoted rate or any other point previously agreed, after PMML issues the Letter of Intent (LOI)/ Letter of Authorization (LOA).

(iv) Any recommendation for award of Contract will be rejected if it is determined that the recommended Bidder has directly, or through an agent, engaged in corrupt, fraudulent, collusive, or coercive practices in competing for the Contract in question; in such cases PMML will declare the Bidder ineligible, either indefinitely or for a stated period of time, from participation in any further activities of PMML.

(v) If the Bidder fails to make written disclosure as per the Disclosure Clauses of this Tender Document, either at the time of submitting the proposal or after the Contract has been signed with the Bidder.

(vi) Manipulation of rates by cartelization.

2.14. Conflict of Interest

(i) Bidders have an obligation to disclose any actual or potential conflict of interest. Failure to do so may lead to disqualification of the Bidder or termination of the Contract.

(ii) In the event of a conflict of interest, the Bidder is required to obtain "no objection" from PMML in order to qualify to bid.

2.15. Abnormally Low Bids & Unresponsive Bids

(i) If a bidder quotes NIL charges/Consideration, the bid shall be treated as unresponsive and will not be considered.

(ii) Abnormally low financial bids will be handled as per the guidelines issued by the Ministry of Finance, Government of India and for predatory pricing and abnormally low bids evaluations.

(iii) Following may lead to declare a proposal non-responsive:

- If a proposal is not submitted as specified in the RFP document
- If it is found with suppression of details
- If it is submitted with conditional and partial offers
- If it is submitted without the documents requested in Qualification Criteria
- If it has non-compliance of any of the clauses stipulated in the RFP

2.16. Performance Security

(i) Within two weeks of the receipt of notification of award from PMML, the successful Bidder shall submit a Performance Security of 5% of the total contract value either in the form of a bank draft or Bank Guarantee. Such Performance Security must be valid till the successful completion of the contract.

(ii) Failure of the successful Bidder to submit the Performance Security or sign the Contract/Agreement shall constitute sufficient grounds for the annulment of the award and forfeiture of the EMD/Security. In that event, PMML may award the Contract to the next lowest evaluated Bidder whose offer is substantially responsive and is determined by the PMML to be qualified to perform the Contract/Agreement satisfactorily. In such cases, a request for extension of validity of Bids shall be sent out to all other qualified Bidders at the earliest in writing or through standard electronic mail, if so required.

(iii) Performance Security should be valid for a period of three months beyond all contractual obligations period. In case of extension of the contract, the Performance Security is required to be extended accordingly. The performance security deposit will be returned after satisfactory completion of the contract period

(iv) The PMML has the right to forfeit the security money, in case of non-cooperation, disobedience of the instruction, non-attending of the complaint within time or due to any damage of equipment on the part of the bidder/employees of the bidder etc.

2.17. Payment

(i) The Bidder must submit the bills after compilation/completion of every month;

(ii) Payment shall be made on an actual usage basis based on Projects mentioned in the scope of work (Project wise). The bill submitted by the bidder should be duly certified by the concerned project officer of PMML. No advance payment will be made. Payment shall be made only to the basis on actual consumption of services, duly supported with the requisite details of services.

(iii) Invoice (i.e. Tax invoice as per Service Tax rules clearly indicating Tax registration number, Service Classification, rate and amount of Tax shown separately).

(iv) The agency will submit a bill, in the name of PMML.

(v) No claim for interest will be entertained by the PMS in respect of any payment/deport which will be held with the Centre due to a dispute between the PMML & Bidder or due to administrative delay for reasons beyond the control of the PMML.

(vi) All Taxes per applicable rules from time to time will be deducted at applicable rates from all payments made by PMML.

(vii) The payment is mandatory through NEFT/RTGS only.

(viii) For the purpose of On-account payment, the bidder shall submit detailed activities carried out as per BOQ recorded, along with recorded bill for the item actually executed for checking and payment. Payment will be affected based on unit rates as approved in the Bill of Quantities. At the end of the month, the bidder shall submit necessary documents & Bill in the standard format for payment.

(ix) The payment will be made after successful completion of work based on satisfactory performance as assessed by the PMML. The final instalment will be paid on the completion of the contract.

2.18. Jurisdiction of Court

The finalized contract shall be interpreted under Indian Laws. In case of dispute of any kind, the bidder shall abide by the decision of the Competent Authority, Prime Minister’s Museum and Library, New Delhi. In case the dispute is required to be referred to arbitration, it shall be referred to sole arbitrator under arbitration and Conciliation Act 1996. The place of settlement of disputes shall be Delhi. In the case settlement of dispute is in the court, it will be in the jurisdiction of courts at Delhi.

2.19. Arbitration

If at any time, any question, dispute or difference whatsoever, shall arise, between the PMML and the bidder, upon or in relation to or in connection with the contract, the provisions of Indian Arbitration and Conciliation Act1996 and of the Rules there-under and any Statutory Amendment/ Modification or re-enactment thereof for the time being in-force, shall be deemed to apply to and be incorporated in the contract.

2.20. Force Majeure

The selected bidder shall not be liable for any Penalty charges due to delay in execution work/service resulting from any causes beyond the bidders reasonable control including but not limited to compliance with regulations, orders or instructions of Central/State or Municipal Govt. or Agency thereto, Acts of God, Acts of Civil and Military authorities, fires, floods, strikes, lockdowns, war risks, riots and civil corn motion’s and the bidder will seek extension of delivery period within three weeks of the occurrence of any such event and clearly state the anticipated delay in execution on account of such events. On receipt of such a request from the bidder, the delivery period be extended up to the time requested for by the bidder, subject to the further condition that if the delivery period is likely to be extended by more than sixty days on account of any event the PMML will be at liberty to cancel the un-executed portion of the Work order without assigning any reason and without payment of any compensation.

2.21. Indemnity

The bidder shall obtain necessary trade and other license/ permission as may be required to carry out the tendered job and at all times indemnify the PMML against all claims which may be made in respect of any right protected by patent, copyright, registration or Trade Mark and shall take all risk of accidents or damage which may cause a failure of the supply and the entire responsibility towards fulfilment of the Contract. In the event of any claim in respect of alleged breach being made against the PMML, the PMML shall notify the bidder of same, and the bidder shall be at liberty at his own expense, to settle any dispute or to conduct any litigation that may arise there from.

2.22. Negligence

If the bidder neglects to execute the work with due diligence and expedition or refuses or neglects to comply with any reasonable order given in writing by the PMML in connection with Work order or shall contravene the provisions of the Work order, the PMML may give 21 days' notice, in writing, to the bidder to make good the failure, neglect or contravention complained of and should the bidder fall to comply with the notice within reasonable time from the date of service thereof, in case of failure, neglect or contravention capable of being made good, within that time or otherwise within such time as may be reasonably necessary for making it good, then and in such cases, the PMML shall be at liberty to take the Contract wholly or partly out of the hands of the bidder and reconstruct at reasonable price with any other person or persons. In such an event it shall be lawful for the PMML to retain any such balance which may otherwise be due by him to the bidder on any account including the security money and apply the same towards the execution of the whole or balance of the works so re-contracted, as aforesaid. If no such balance is due by the PMML to the bidder or if due, is not sufficient to cover the amount thus recoverable from the bidder, it shall be lawful for the PMML to recover the whole or balance of the amount from the bidder by action of law.

2.23. Bankruptcy

If the supplier shall commit any act of bankruptcy or being a Corporation, commence to be wound up except for reconstruction purposes, or carry on its business under a Receiver, the executors, successor or other representative in law of the estate of the supplier or any such Receiver, liquidator, or any person in whom the contract may become vested, shall forthwith give notice thereof in writing to the PMML and shall for one month during which the supplier shall take all reasonable steps to prevent stoppage of the work, have the option of carrying out the contract subject to the supplier providing such Guarantee as may be required by the PMML but not exceeding the value of the work for the time being remaining unexecuted. In the event of stoppage of the work the period of the option under this clause shall be fourteen days only. Provided that should the above option not be exercised; the contract may be terminated by the PMML by notice in writing to the supplier and the same power and provision reserved to the PMML in the last proceeding clause of taking the work out of the supplier's hands shall immediately become operative.

2.24. Penalty Clause

After the award of work if the bidder fails to commence the work from the date as mentioned in the agreement, the PMML will levy penalty in the following manner:

(i) 2.5% of cost of order/agreement per week, up to four weeks delays subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges)

(ii) After four weeks of delay, PMML may cancel the agreement and get this job carried out preferably by another agency from open market. The difference, if any, will be recovered from the defaulter Bidder and he shall also be blacklisted from participating in such type of a tender for a period of four years and its Performance Security may be forfeited, if so warranted.

(iii) If at any given point of time it is found that the bidder has made a statement which is factually incorrect or if the bidder doesn't fulfil any of the contractual obligations, the PMML may take a decision to cancel the contract with immediate effect. Further, performance security of the agency may also be forfeited if the performance of the agency is not satisfactory.

2.25. Liquidated damage

The job includes the services mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the Bidder for sum not less than 2.5% of the contract value for that item/job for each week or part thereof, subject to a ceiling of 10% of the total contract value (including all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, PMML reserves the right to terminate the contract and PMML will get the job completed by any other competent party. The difference of cost incurred by PMML will be recovered from the Bidder.

2.26. Delivery Schedule

(i) The System and/or Services covered under this bid are to be installed and commissioned within the period of 45 days. No credit will be given to early deliveries.

(ii) The AMC Contract shall remain valid for a period of three (03) year or completion of Operation and Maintenance phase, whichever is later from the contract's signing date. Operation & Maintenance for Intercom/IP-PBX infrastructure would start with a successful bidder post successful Final Acceptance Testing. PMML may extend the Agreement period on the basis of mutually agreed terms and conditions between PMML & successful bidder.

(iii) The quantity of BOQ is tentative, actual quantity will be discovered post site survey. PMML reserve right to increase/decrease the quantity of materials. PMML if needed may also place order for additional sites in future within the contract period.

2.27. Testing and Inspection

All acceptance and routine tests as per the relevant standards shall be carried out by the bidder and charges for such tests shall be deemed to be included in the bid price. All the routine test/acceptance test shall be carried out in the presence of the PMML official representative.

2.28. Warranty Clause

The minimum period of Warranty / Guarantee for items shall be Three Years. Warranty onsite (Complete System) from the Date of Installation of Telecom/IP-PBX Systems/Equipment.

2.29. Packing/ Transportation/ Handling

(i) Equipment/ materials shall be properly packed with appropriate packing materials & means. Special care shall be taken for fragile items. Item description, qty, code, instructions etc should be marked for easy identification etc.

(ii) The equipment/ materials should be transported by appropriate transport mode up to the site/ destination.

(iii) Due care should be taken for loading, handling, unloading, shifting, lifting, jacking etc by suitable means like Cranes, Fork lifts, Chain pulley blocks, mechanized means etc. and experienced man power.

(iv) Relevant documents shall be accompanied with the items.

2.30. Security Norms/Guidelines

The successful bidder shall obtain necessary entry pass/ token/ identity card from PMML, who is in charge of security matters, for their workforce. and fulfil all the formalities viz. police verification, photographs, addresses and keeping in safe custody and bear the fee, if any.

2.31. Drawing & Documentation

Drawing & Documentation to be submitted with Bid:

Following information and documentations in addition to what has been asked for in respective equipment specifications shall be furnished by the bidder:

- System Block Diagram
- Technical particulars, catalogue & literature for the equipment.
- Performance certificates of all major equipment.
- Valid TEC approval in the name of manufacturer for the make and model no. offered.
- GA drawings of all major equipment.
- Time frame of major activities including Bar chart.

Drawing & Documentation to be submitted by Successful Bidder after Award of Contract:

Following information and documentations in addition to what has been asked for in respective equipment specification shall be furnished by the successful bidder in requisite no of hard copy and soft copy after award of contract for approval/reference/record of the purchaser.

- Layout drawing showing location of equipment, cable routing, etc.
- Earthing layout showing connections to equipment.
- Wiring diagram and cable termination details.
- Write-up on the features of the system.

- Civil foundation and structural drawing for Installation.
- Bill of materials for hardware and software.
- System Configuration
- Operating manual on IP PBX system and accessories.
- Operating and maintenance software
- All other required drawings/documents/technical information required during various stages of works shall be submitted by the vendor as and when required by the purchaser.
- All drawings to be submitted shall have sufficient detail to indicate the type, size, general arrangement & foundation drawing, weight, the external connections, fixing arrangement required, the dimensions required for installation and interconnections with other equipment and materials, clearances and space required between various portions of equipment and any other information specifically requested.
- The successful bidder shall provide a complete bar chart based on the time period of the completion of the project. within 2 weeks of award of work. The bar chart shall elaborate procurement, installation, testing & commissioning of the complete system.

2.32. Site Tests/ Performance Tests

Necessary site tests/ performance tests shall be conducted on the equipment to ascertain the functional / design/ site requirements. Reports shall be prepared recording the various values, parameters, observations, settings made etc. In case of unsatisfactory results, the same shall be replaced/ rectified as per the requirement without any extra cost.

2.33. Handing Over/ Certified Date of Completion

After the satisfactory commissioning of the entire system, the system shall be observed for 15 days. After this satisfactory trial period, the system shall be handed over officially and completion date recorded by Engineer-in- charge with all the prescribed formalities for handing over. This date shall be reckoned, as the certified date of completion and the defects liability period shall commence from this date. Until the handing over of the installation, the responsibility lies with the bidder for safety, upkeep etc.

2.34. Training

Proper training/ familiarization regarding operation & maintenance of the Telecom/IP-PBX Systems/equipment shall be given to PMML staff by the successful bidder.

2.35. Completion Plans

On completion of work, the 10 sets of following as built drawings/documents to be submitted to the purchaser/user

- General Arrangements, Layout drawings with dimensions, plans, sections etc
- Bill of Quantities indicating makes, Technical specs, quantity etc.

- Data Sheets
- Details of Inventory
- Telecom IP-PBX Systems/Equipment name plate details
- Instruction / Maintenance Manuals
- Test Certificates (Factory Tests, sites Test)
- Guarantee/ warranty Certificates (where applicable)
- Other documents/ drawings as per the instructions of Engineer-in- Charge.
- Keys, tools etc .
- Other drawings/documents mentioned above in Bid document.

2.36. Defects Liability Period

Defects liability period shall be from the certified date of satisfactory completion & handing over of entire work to Engineer-in-charge of work.

During this period, the bidder shall hold himself responsible for reinstallation or replace with good ones free of cost to the PMML in respect of any defective item/material/equipment/component supplied and installed. The bidder shall bear all the cost involved for supply, transportation and installation etc. of such items.

2.37. Guaranteed Performance

The performance figures quoted in Guaranteed Technical Particulars shall be within the tolerance permitted by relevant Indian Standards unless otherwise stated in Technical Specification. In case of failure of the equipment to meet the guaranteed parameters, the equipment may be liable for rejection.

2.38. Prices

(i) Price shall be Inclusive of all taxes & duties, what so ever including excise duty, sales tax, VAT, service tax, octroi (if any), work contract tax, commissioning spares, labour, tools & plants, packing, freight/ transportation & insurance up to the site, loading, unloading, fee (s) for testing, license, inspection, documents, etc, where applicable.

(ii) PMML does not give any confessional forms/ certificates/ permits towards any taxes, duties & other levies like sales tax, customs duty, road taxes/ permits, etc.

(iii)Prices shall be firm throughout the contract period.

2.39. Award of Contract

a) Notification to Bidder

Purchaser will notify the successful Bidder online that its proposal has been accepted. The notification of award, termed as Letter of Intent/Letter of Award or LOI/LOA in sections to follow, will lead to the signing of the Contract. Upon the successful Bidder's furnishing of performance bank guarantee, Purchaser will promptly notify each unsuccessful Bidder online and EMD will be returned as per the RFP.

b) Signing of the Contract

Purchaser shall enter into a Contract, incorporating all Agreements, as specified in this document, with the successful Bidder. The successful bidder shall sign the agreement within 7 business days of award of contract.

c) Validity of the Contract
The Contract / Agreement will be valid till the completion of work.

d) Expenses for the Contract
The incidental expenses of execution of Contract shall be borne by the successful Bidder.

e) Failure to abide by the terms of Contract
Failure of the successful Bidder to agree with the Terms & Conditions of the Contract shall constitute sufficient reason for the annulment of the award, in which Purchaser may forfeit the EMD, Performance Bank Guarantee or both. In this case, re-tendering will be done.

f) Invoicing
The Successful bidder needs to obtain Approval from the Purchaser after every deliverable. Following this, the Successful bidder shall submit an invoice to Purchaser along with a successful certificate

2.40. Payment Schedule

Payment to the successful bidder shall be released as per the following schedule post approval of stage completion from the Purchaser, given the following timelines are met.
(T = Date of allotment of work to the successful bidder)

S. No.	Milestones	Time	% of Payment to be released
1.	Completion of laying of cables and installation of networking equipments.	T0 + 30 days	40 % of the Contract Value
2.	Delivery of Installation of IP PBX Equipment	T0 + 15 days	60 % of the Contract Value
3.	O&M Charges for Telecom/IP-PBX Systems (after successful commissioning)	03 Years	Annual cost will be paid on Quarterly Basis

3. Eligibility Criteria

The Bid shall be opened in the presence of Bidders" representatives who choose to attend the Bid opening sessions on the specified date, time and address. The Bidders" representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for PMML, the Bids shall be opened at the same time and location on the next working day.

3.1. Evaluation of Technical Bid

(i) Evaluation Committee duly appointed by PMML shall evaluate the Technical Bids.

(ii) The evaluation shall be done for only those Bidders, whose Bid Document Fees & EMD amount is in order as per the RFP.

(iii) Bidders need to fulfil all the Pre-Qualification conditions mentioned in Pre-Qualification Criteria of the RFP. Evaluation Committee will examine the Bids to determine whether they are complete, whether the Bid format conforms to the RFP requirements, whether documents have been properly signed, and whether the Bids are generally in order.

(iv) Bids of Bidders whose Qualification proposal does not meet the set pre-qualification criteria shall be rejected forthwith.

(v) Evaluation Committee may seek oral clarifications with the Bidders. The primary function of clarifications in the evaluation process is to clarify ambiguities and uncertainties arising out of the evaluation of the Bid Documents. The Committee may seek inputs from their professional, technical faculties in the evaluation process.

(vi) Conditional Bids will be rejected.

(vii) The decisions of the PMML Evaluation Committee on whether the tenders are responsive or non-responsive will be final.

(viii) A Bidder, at any stage of tender process or thereafter, in the event of being found after verification by the Tender Inviting Authority, to indulge in concealment or misrepresentation of facts, in respect of the claims of the offer, shall be debarred/black listed and agreement / contract / LOI / work order will be cancelled.

(ix) If there is a change in the status of the Bidder with reference to any of the Qualification criteria specified above, during the Bid Process till the award of the Project, the Bidder should immediately bring the same to the notice of PMML.

(x) Bids that are rejected during the Bid opening process due to incomplete documentation or late receipt shall not be considered for further evaluation. The PMML, in its discretion, reserves the right to reject all or any of the Bids without assigning any reason.

3.2. Criteria for Evaluation and Comparison of Technical Bids

(i) Bidders need to fulfil all the qualification conditions mentioned in Qualification Criteria of the RFP. PMML Evaluation Committee will examine the Bids to determine whether they are complete, whether the Bid format conforms to the RFP requirements, whether documents have been properly signed, and whether the Bids are generally in order.

(ii) For uniform comparative analysis, MNC & Indigenous brands can be compared separately.

(iii) The Bidder needs to strictly adhere to the formats provided in **Annexures** and provide information against each of the line items. Any non-conformance shall constitute a deviation from RFP conditions.

(iv) All relevant documentary proofs should be submitted along with the offer. Failure to submit the Documents along with the offer could result in disqualification of the Bid.

3.3. Pre-Qualification Criteria

This Invitation to Bid is open to all entities meeting or exceeding all of the following minimum Qualification criteria. Bidders failing to meet any one of the qualification criteria as mentioned below or not submitting requisite supporting documents/ documentary evidence for supporting qualification criteria are liable to be rejected summarily.

S. No.	Clause	Documents Required
1.	The Bidder should be registered under the Companies Act, 1956 or Companies Act, 2013 or a partnership firm registered under Indian Partnership Act, 1932 or Limited Liability Partnership registered under Indian Limited Liability Partnership Act, 2008 and should be in existence for at least past 5 years.	Copy of Certificate of Incorporation/Partnership deed/ Registration self-certified by the Authorized Signatory of the company.
2.	The bidder must submit EMD.	Bid Security declaration.
3.	The Signatory signing the Bid on behalf of the Bidder should be duly authorized by the Board of Directors/Partners of the Bidder to sign the Bid on their behalf.	Power of Attorney executed in Favor of authorized signatory.
4.	The Bidder should not have been blacklisted by any Governmental or quasi-Government entity in India for breach of any applicable law or violation of regulatory prescriptions or breach of agreement as on the date of submission of Bid.	Self-declaration of letterhead of the bidder.
5.	The Bidder should have neither failed to perform on any agreement, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Applicant, nor been expelled from any project or agreement or have had any agreement terminated for breach.	Self-declaration of letterhead of the bidder.
6.	The bidder should submit a valid GSTIN and PAN Number.	Copy of the GST Certificate and PAN.
7.	The Bidder should have experience of implementing Telecom/IP PBX Systems for at least one (01) entities in any Central or State Govt Ministries / Departments, PSUs,	The participating bidder to produce copy of the work order/contract agreement/completion certificate from the client, providing details

	Statutory bodies, Autonomous Bodies / Societies in India/ Private Sector Companies. Value of Project cited should not be less than Rs 8 Lakh	confirming the compliance to the required criteria. The Project cited must be successfully operational.
8.	The Bidder should have successfully provided comprehensive annual maintenance services for Telecom/IP PBX System including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 16.00 Lakhs for Government Department/ PSUs / in the last five years. **a.** Three similar completed works whose individual work value is costing not less than Rs. 8.00 lakhs. **b.** Two similar completed works whose individual work value is costing not less than Rs. 12.00 Lakhs. **c.** One similar completed works whose individual work value is costing not less than Rs. 16.00 Lakhs. **Definition of Similar Works**: “Similar works” for the purpose of qualification: Providing Design, Implementation, Installation and Maintenance of OFC Based Intercom/IP-PBX Systems.	Details of Experience in Annual Maintenance Services to be submitted. Work Order(s) / Relevant Document establishing the sales Certificate of Completion by the Client OR Statutory Auditor Certificate / Self Certificate by the Company Secretary mentioning the Work Order No., Work Order Date & Total Value of the Work Order
9.	Valid MSE/Udyam Aadhar certificate against the Works if seeking exemption from EMD	MSME Certificate.(If Applicable)
10.	The Net Worth of the Bidder must be positive as per the last three financial year’s 2022- 23, 2023-24, 2024-25 audited Balance Sheet	Certificate duly signed by Statutory Auditor/ CA/ Company Secretary of the Bidder mentioning the net worth.
11.	Bidder should have 50 Lakhs in average annual turnover Financial years (i.e. 2022-23, 2023-24, 2024-25) (Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be submitted with the bid)	Audited Profit and Loss Statement and Balance sheets. Statutory Auditor Certificate or Certificate from the Company Secretary of the Bidder or Certificate from the Chartered Accountant clearly specifying the turnover for the specified years.
12.	The bidder should have proof for the presence of Office set-up in Delhi.	Relevant document as Proof of address of office in Delhi.

13.	The bidder shall submit Income Tax returns filed for the last three financial years. (2022-23, 2023-24, 2024-25).	Relevant document
14.	The Bidder must be eligible Contractors of CPWD.	Relevant Document

Note-1: The intending bidder must have valid digital signature to submit the bid.

Note-2: *The bidding companies /agencies are required to attest (self-attestation) the scanned copies of documents, along with the bid, signed on each page with seal, to establish the bidders' eligibility and qualifications failing which their bid shall be summarily rejected and will not be considered. The bidders are responsible for what they attest and claim; if, later on, it is found that whatever has been attested by the bidder is not true/ correct, the company/ agency of the bidder will render itself liable for punitive action including black- listing for purpose of procurement of any service (s), in addition to attracting penal provisions of the agreement.*

Note-3: *The bidders shall execute necessary instrument and documents required by PMML in relation to the bidding documents and shall adhere to all notification/amendments as may be issued by the PMML from time to time. All costs (including taxes, stamp duties and registration charges if any shall be borne by the bidders)*

Note-4: *The successful bidder shall provide necessary license from licensing authority for running the business at client's site.*

Note-5: *The Technical bid shall not include any financial information. Such a bid shall be summarily rejected.*

3.4. Opening of Financial Bids

(i) The opening of financial bids shall be intimated later to all the technically qualified bidders.
(ii) Only the Financial Bids of those bidders qualified in the detailed scrutiny and evaluation of the Technical bid conducted by the Tender Evaluation Committee / Tender Inviting Authority shall be opened in the second round.
(iii) The L1 Bidder will be selected on the basis of net total of the price evaluation as quoted.
(iv) The Financial Bid shall be submitted in the format given in this document as Financial Bid Form **(Annexure II)**. The Financial Bids submitted in any other formats will be treated as nonresponsive and not considered for tabulation and comparison.
(v) The Price offered should be given strictly on the format given in the Financial Bid only. The Bidder must quote all items.
(vi) The tenders shall offer financial for Design, Implementation And Maintenance of OFC Based Intercom/IP-PBX Systems at Prime Minister's Museum and Library, inclusive of all the specific conditions of the RFP.
(vii) Financials Offered shall be in Indian Rupees.

(viii) If the contract attracts any statutory deductions, the same will be deducted while settling the payment.
(ix) There should not be any hidden costs.

3.5. Evaluation of Financial Bid

(i) The Bidder satisfying technical and financial eligibility criteria under the RFP shall be considered as technically and financially qualified.
(ii) The financial proposal of only technically qualified Bidders shall be opened for evaluation.
(iii) Lowest bidder i.e. L-1 in Financial Bid would be selected.
(iv) Selection of Bidder After the above evaluation process, the Technically Qualified Bidder, who is declared as L1 (lowest quoted price) may be declared as the selected Bidder ("Selected Bidder") for the Project.
(v) In case L1 backs out, the RFP shall be cancelled & Bids shall be invited again. L1 shall however be blacklisted from participating in any future bidding of PMML projects and are liable for legal action by PMML.
(vi) The Bidder with the lowest quoted price for the RFP in the financial quote (L1 bidder) shall be selected for the award of contract.
(vii) In case, two or more technically qualified bidders quote the same rate in the Commercial Bid, and become Lowest (i.e. L-1), then the tender would be awarded to the bidder who has the highest / higher Average Annual Turnover from 'Similar Works' (as per Minimum Eligibility Criteria defined in under "Definition of Similar Work") during the last 3 years ending on the last day of the month preceding the month in which the tender has been floated. Experience certificate / work completion certificate on client's letter head is mandatory to ascertain the nature, period and value of work which shall be required to be uploaded by the bidder by the last date of tender submission.

3.6. Technical Qualification Criteria

The Bidder shall be awarded on LCS Method Basis. Only those Bids will be evaluated, which are found to be fulfilling all the eligibility and qualifying requirements of the RFP, both technically and commercially. The bidder, whose price arrived as lowest as per given Evaluation criteria, will be declared as L-1 bidder.

S. No.	Clause	Documents Required
1.	The Bidder should have successfully provided comprehensive annual maintenance services for Telecom/IP PBX System including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 16.00 Lakhs for Government Department/ PSUs / in the last five years. **d.** Three similar completed works whose individual work value is costing not less than Rs. 8.00 lakhs.	Details of Experience in Annual Maintenance Services to be submitted. Work Order(s) / Relevant Document establishing the sales Certificate of Completion by the Client OR Statutory Auditor Certificate / Self Certificate by the Company Secretary mentioning the Work Order No., Work Order Date & Total Value of the Work Order

	e. Two similar completed works whose individual work value is costing not less than Rs. 12.00 Lakhs. **f.** One similar completed works whose individual work value is costing not less than Rs. 16.00 Lakhs. **Definition of Similar Works**: "Similar works" for the purpose of qualification: Providing Design, Implementation, Installation and Maintenance of OFC Based Intercom/IP-PBX Systems.	
2.	The Bidder / OEM should have at least ISO 9001:2015 or Latest certification	Copy of the valid ISO Certificates issued from the accreditation organization.
3.	The Bidder should be an established Original Equipment Manufacturer (OEM) of principle item of RFP.	OEM Authorization Certificate on OEM Letter Head.
4.	The Bidder should have successfully provided Service onsite warranty services with minimum average of 02 IP PBX System, Desktops, IP phone, Server, UPS & Lan Items in the last five years.	Work order / Relevant Document establishing the sales Certificate of Completion by the Client OR Self-Certificate by the Company Secretary / Chartered Accountant mentioning the Work Order No, Work Order Date & Total Value of the Work Order
5.	Bidder should have 50 Lakhs in average annual turnover Financial years (i.e. 2022-23, 2023-24, 2024-25) (Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be submitted with the bid)	Audited Profit and Loss Statement and Balance sheets. Statutory Auditor Certificate or Certificate from the Company Secretary of the Bidder or Certificate from the Chartered Accountant clearly specifying the turnover for the specified years.
6.	Valid MSE/Udyam Aadhar certificate against the Works if seeking exemption from EMD	MSME Certificate.(If Applicable)
7.	The bidder should have proof for the presence of Office set-up in Delhi.	Relevant document as Proof of address of office in Delhi.
8.	The bidder should submit a valid GSTIN and PAN Number.	Copy of the GST Certificate and PAN.

4. Scope of Work/Terms of Reference

The Bidder shall be responsible for Design, Implementation / Installation and Maintenance of OFC Based Intercom/IP-PBX Systems at Prime Minister's Museum and Library. The IP based Communication Server should be a full-featured IP based communications system providing a rich feature set of the system, with pure Voice over IP (VoIP) communications, across corporate Local and Wide Area Networks (LAN and WAN) which can be installed to connect the following PMML sites:

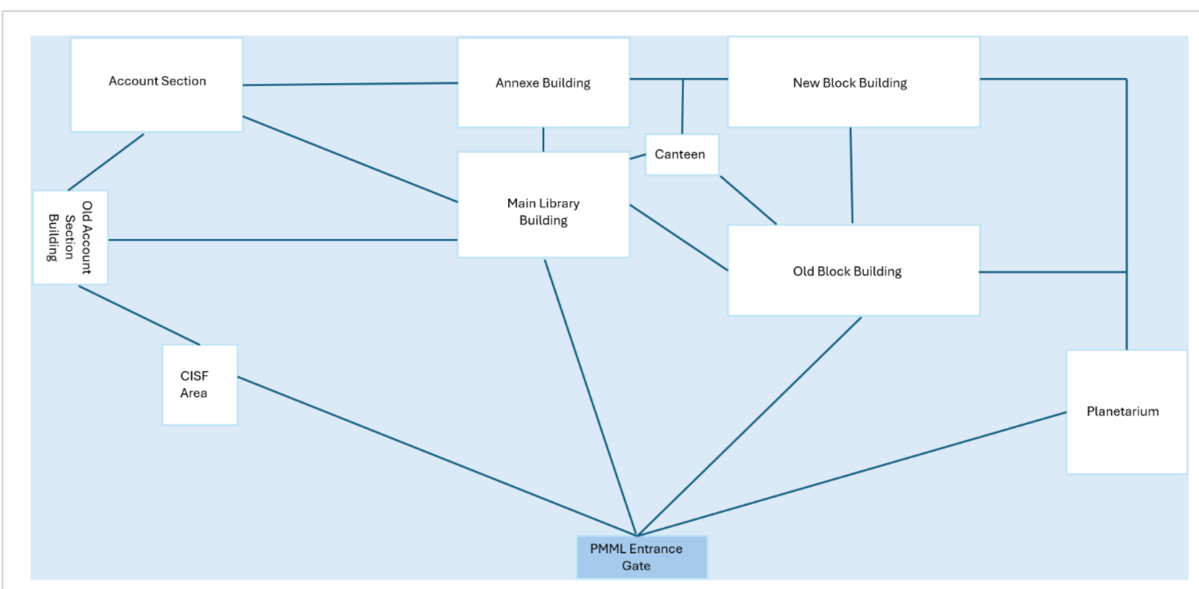
1. Main Gate CISF Security Room
2. Old Museum Building
3. New Museum Building
4. Planetarium
5. Library (including Annexe) Building
6. Accounts Building
7. Old Accounts Building (Admin Annexe)
8. CISF Armory Room
9. Guest House
10. PMML Canteen

The minimum specified Scope of work to be undertaken by the Bidder to Design, Implementation and Maintenance of OFC Based Intercom/IP-PBX Systems at Prime Minister's Museum and Library. The selected Bidder shall perform the services as per the scope of work and period of the Agreement.

PMML Existing Infrastructure

The existing Panasonic IP KX-TDA200 PBX System / intercom system at PMML is not functional and does not cover all buildings (New PMS, Old PMS, Planetarium, Entry Gate etc) and offices within PMML premises. Therefore, there is need to install new IP-PBX systems in the identified PMML sites area.

Schematic Network Diagram of PMML Site



- In general the works to be performed under this contract shall comprise of :

a) Design, Implementation and Maintenance of OFC Based Intercom/IP-PBX Systems at Prime Ministers Museum and Library
b) Design, supply, Implementation, testing, of Intercom /IP-PBX system at PMML including integration, testing & commissioning of all required networking items with all required accessories.
c) Laying of OFC Cables to all identified location with minimum digging.
d) Installation of IP PBX System in Main Library building.
e) IP PBX System and its connectivity with main IP PBX in Main Library building along with associated cabling work with mentioned PMML sites.
f) Bidder shall be responsible for measuring the distance between the above mentioned sites area within PMML.
g) Required MDF/IDF and associated wiring/cabling
h) Providing Telecom/IP-PBBX sets (Sample equipment must be demonstrated to PMML to select)

- All bidders are mandatorily required to carry out an extensive AS-IS study / site survey at their own cost before submitting bid to PMML.
- The mentioned BOQ (Bill of Quantity) in this tender document is tentative. However, the actual BOQ may vary (no of users / equipment's may increase or decrease) and shall be finalised with successful Bidder.
- The bidder shall ensure that all software licenses are in the name of PMML.
- The PMML reserves the right to inspect, monitor, and assess the progress and performance of the project either directly or through another designated agency as it deems fit throughout the course of the Contract. The PMML may demand, and upon such demand being made, shall be provided with any document, data, material, or other information required per the tender/contract terms and conditions to enable it to assess the project's progress.
- In general make of various items shall be as per the recommended vendor list enclosed. where makes have not been indicated in the list, the items shall be of ISI marked.
- All equipment, materials used in the work shall be free from manufacturing defects.
- The installation and commissioning of complete system including laying and termination of cables shall be in the scope of bidder. All routine testing and operation of the system shall be carried out by the bidder at site. Installation shall be done as per the applicable relevant standard. All the required commissioning spares and consumables shall be in the bidder's scope.
- Wherever special tools & tackles are required for operation & maintenance of telecom/IP-PBX systems, the same shall be provided.
- The bidder shall be responsible for engineering and providing all materials, equipment and services specified or otherwise, which are required to fulfil the intent of ensuring operability, maintainability, completeness and reliability of the total work. Item wise bill of quantity (BOQ) indicated in price schedule is based on which work shall be executed. Any other equipment, material, component, accessories which are not specifically mentioned in price bid and technical specification but necessary for satisfactory installation and trouble free operational and maintenance of the equipment / system adopting good engineering practice shall be in the scope. The offered equipment shall be new, employing proven and established latest technology suitable for Indian conditions.

- The bidder shall be responsible for installation, testing & integrated commissioning of the complete system.
- The bidder shall be responsible for Co-ordination with Original Equipment Manufacturer (OEM) for troubleshooting of the server, Telecom/IP-PBX System.
- All defective/damaged items shall be replaced with the good ones without any extra cost to purchaser (during warranty period).
- The replacement of any part of the Telecom/IP-PBX System whenever required must be carried out by the Agency with the genuine parts of same or higher specification.
- Authorized, experienced, competent work force shall be deployed with competent supervision.
- The quality of work, workmanship, finishing etc should be satisfactory to the PMML.
- A comprehensive action plan/programme/schedule has to be made based on the completion period, inter related activities and got approved from PMML.
- Support for users & troubleshooting of commercial software packages & removal of viruses & re-installation of software if corrupted.
- The maintenance contract shall include both preventive & corrective maintenance to be carried out by Agency for the items, which will be covered under A.M.C.
- The selected bidder shall agree to provide the following services under the Comprehensive Annual Maintenance Contract (AMC) for Three years to keep the Telecom/IP PBX System in good working order.
- Providing complete design, engineering data, BOQ, detailed drawings, schemes, commissioning procedure, O&M manuals, catalogue, reference documents etc. for PMML‘s review/reference / records in requisite sets of hard copy and soft copy.
- Execution of works shall be as per tender conditions & technical specification, relevant applicable IS, ITD/DoT requirements code of practice in conformity with the Indian Electricity Act , 1910 and the Indian Electricity rules 2005 amended up to date, CPWD specifications for Electrical works Part - I (internal) 2005, Part -II (External) 1994, Part IV as amended up to date of receipt of tender, PMML requirement and requirements of the Local Electricity supply authority and other regulations and safety codes in the locality where the equipment will be installed.
- Ensuring interlocking/integration/interconnection among various equipment/system, earthing of equipment and safety aspects as per the requirements.
- All Statutory approvals / license for the equipment(s) / system(s) shall be obtained by the successful bidder as needed including approval of relevant drawings, approval for the entire

installation and after completion of work, as per the approved drawings. Cost for obtaining such approvals from statutory authority/TEC shall be borne by the bidder.

- Proper handing over of the installations in satisfactory working conditions along with required as built drawings, documents, maintenance tools /tackles and items as specified in the tender.

- The work shall also include all incidental job connected with the installation of equipment.
  - All the equipment except battery shall be designed considering 45°C as ambient temperature. Battery shall be designed considering minimum ambient temperature (5°C). Where equipment are installed outside and exposed to direct sunrays, rigorous weather conditions under which they are required to operate shall be taken into consideration.
  - Any work like chipping/breaking of existing structure like walls, floors, fabrications etc. with prior approval of the PMML's Competent Authority/Representative.
  - In case any existing structure is affected/damaged due to the installation work, the repairing to the same shall be done to the satisfaction of the PMML's Competent Authority/ representative without any extra cost.
  - Any modifications/rework required on account of wrong practices shall be done without any extra cost.
  - The Telecom/IP-PBX System shall have the Distributed server/Gateway architecture between the IP-PBX (IP Server) and the Gateway over IP.
  - The architecture of the proposed Telecom/IP-PBX and Gateway must be completely IP based providing a rich feature set of the system, with pure Voice over IP (VoIP) communications, across corporate Local and Wide Area Networks (LAN and WAN) with ability to run both IP and TDM (Analog & Digital) end points.
  - Gateway supporting self-survivability of all the networked nodes. Even if the main/ master system gets failed/ disconnected due to network disconnection all the node systems will work in self-survivability mode and should be able to have seamless communication between all networked nodes i.e. Users of networked node systems should be able to receive or make Intercom voice calls using their end points/ terminals. All gateways should reconnect automatically without human intervention with Main Server when Main server start working or network resume.
  - Call server, Gateway, Cards, Digital Phones, IP Phones must be of OEM make only. NO mixed gateway configuration allowed to meet required scalability or PSTN trunks.
  - Media Gateway should have a modular architecture with the ability to stack multiple gateways in a single location. One or more such stacks should be placed in each location under the same Core Server control.
  - The Systems shall be based on universal port architectural & shall not impose any restriction whatsoever in terms of slot uses for particular functional benefit.
  - The Systems shall be fully complaint to VoIP standards like H.323 and SIP / applicable international. Bidder to give clear compliance for the requested standards.
  - The system shall be able to start automatically without human intervention when the external AC power is resumed after complete power failure i.e. even after the battery are discharged.
  - The system software shall be protected against loss/alteration of memory due to power failure, unauthorized command or any other faulty conditions.

- **Minimum Specifications**
  - Caller Display LCD with backlit

- Alphanumerical Keypad
- Display of incoming numbers, repeat calls and total calls
- Conversation time display
- Ringer volume control switch
- Speaker with Digital volume control
- Hands free Dialing
- Wall or Deck Mountable
- Number of inbound calls, return calls, call in hold, etc.
- Visual display of calling and called stations
- Supervision of the user extensions and trunks
- Call Conferencing
- Call Park / Hold

- **Minimum Specifications of Digital Phone Instrument**
  - 3 Inch Tiltable Backlit LCD display
  - 4 lines x 24 characters per line LCD display with adjustable angle
  - Separate Visual Message Wait Indicator Lamp with multicolor option
  - Minimum 12/24 flexible programmable keys & 4 soft keys support
  - Dual color LED indication, Backlit Dial Pad
  - Navigational Keys
  - Incoming Speech Gain Control
  - Ringer Volume Control
  - Supports Analog port adaptor for ringer and modem functionality
  - Full Two-Way Duplex speaker phone, RJ9 Headset Port
  - Wide Size Incoming Lamp with 7 color support
  - Adjustable Handset and Monitor speaker volume
  - Monitor Speaker / On-Hook dialling
  - Call disconnection through cradle switches no magnetic switch will acceptable.
  - Expandable by additional Button Modules
  - ROHS Compliant

- **Minimum Specifications of Analog Phone Instrument**
  Analog Phone should have FSK/DTMF Caller ID system.
  The following basic function should be available:
  - Hands-free two-way speaker phone
  - Mute Key
  - Message Waiting Light with retrieval function
  - Busy tone disconnected automatically
  - Last dialled number disappearing after a definite time.
  - Flash button for Base and Handset, 600ms Flash (Standard)
  - Flash and Pause time programmable
  - Hook switch delay time can be programmable
  - Handset volume three-step adjustable, and store the adjustment
  - Speaker and Ringer Volume HI/LOW adjustable

- **Services Required By PMML**

- The system shall be equipped with integrated (in-skin) Auto Attendant System (AAS) for voice processing applications allowing the incoming call to be directly connected to the desired extension number after the voice response from the AAS.
- Call Forwarding- To redirect the incoming calls to an extension to another phone.
- Automatic Call Transfer- - To allows users to transfer call
- Consultation Hold- - To allows users to put an Ongoing call on hold
- Call Park- To allows users to put an Ongoing call on hold and then retrieve the same call from any other phone on the system.
- Conference Call – The system shall have minimum 02 nos 6-party simultaneous voice conferencing

- **TELEPHONE SETS**
  The bidder must describe the make & model no of telephone sets.(Analog set, Digital set & Boss-Secretary phone set) to be used with the system. The proposed solution must support a variety of telecom/IP-PBX Systems, requiring no more than single twisted-pair wiring. Bidder to enclose their recommendations with the documents.

- **Exchange Earthing**
  The Telecom/IP-PBX system & its accessories shall be grounded to a common ground point to prevent interference from the external & internal sources. Earthing electrode shall be as per the relevant applicable standard/B.S. 3043 (latest) for IP PBX MDF/IDF and batteries. The earthing material shall be as per the applicable IS/Internationally applicable standards. Required earth pits for earthing shall be made by bidder for Telcom/IP-PBX systems, power supply unit and MDF / IDF. Earthing shall be done as per the ITU recommendation.

- **MDF/IDF**
  Suitable MDF/IDF shall be provided for termination of the extension, trunk lines The MDF/IDF shall be housed in self-standing/wall type metal frame. The termination strips shall be disconnection type provided with isolation facility. Suitable protection shall be provided against induced voltages and currents due to lightning, high voltages line etc. The devices shall provide prompt isolation and protection from accidental high voltage power contact and safe guard the equipment against any damage.

- **Online UPS**
  Online UPS with SMF batteries to provide back up of 8 hours for main Telecom/IP-PBX system and 8 hours for all other Telecom/IP-PBX Systems in PMML premises. The UPS shall be SMPS based with modular design.

- **Other Requirements**
  a) Smooth Migration from existing Exchange to the new within minimum downtime shall be ensured. Bidder shall also provide the details of migration plan.
  b) All cable laying works required for the installation to be done by the implementing agency.
  c) All necessary interconnecting cables and accessories required for the installation such as CAT 6 UTP cable, RJ45 Jacks, CAT 6 Information Outlets, RJ 11 jacks, UTP Jack panels fully loaded with I/O modules, patch cords, casings, conduits, Krone modules etc. needs to be supplied.

d) Implementing agency must do installation of OFC Based Telecom/IP-PBX system and cabling from system to MDFs (System side as well as Field side) has to be done by the bidder.
e) Dismantling of existing EPABX Systems, removal of debris, cleaning up the place and restoring the site to original condition when work was undertaken shall be the responsibility of the bidder.

- **Inspection and Testing**
  Inspection shall be done as per approved QAP. System shall be tested to confirm the defined specifications. All routine and acceptance tests shall be conducted on complete system. Bidder shall submit the QAP for the Telecom/IP-PBX system and its accessories along with test certificates and internal test reports before inspection. Purchaser may ask to conduct type tests, same shall be conducted by bidder free of cost.

- **Site Acceptance**
  All the system configuration checks/tests to demonstrate the various components, sub-assemblies of hardware and software shall be carried out to check/test that system complies with the specification.

- **Training**
  The bidder shall provide comprehensive training on various operation and maintenance aspects of Telecom/IP-PBX system to PMML's representatives/operators. The training shall be conducted at PMML Site.

- **Tools & Tackles**
  Supply of all the Special tools / tackles like Krone tool, Crimping tool for RJ Connector, Testing jack, Disconnection plug, multi-meter shall be in the scope of the bidder.

- **Final Acceptance Sign off**
  The selected Bidder shall obtain a final sign-off from PMML upon successful completion of the design, implementation, and maintenance of the OFC-based Intercom/IP-PBX system installation at the Prime Minister's Museum and Library, effective from the date of acceptance of the Telecom/IP-PBX systems by PMML. The selected Bidder shall give location wise invoice to the PMML on quarterly basis. The payment to vendor shall be released on quarterly basis subject to payment received from the client and their satisfactory report.

  The selected Bidder shall include a Final Acceptance checklist along with the following Documents signed by the concerned authorities.
  (i) Invoice
  (ii) Maintenance Log Report duly signed by PMML official and service engineer.
  (iii)The selected Bidder shall produce a total of four copies for records mentioned above, out of which one remains with the selected bidder, one with each location site official, one shall be handed over to PMML.

4.1. Technical Requirements And Standards

a) The specification defines the requirements for a continuous duty, highly reliable, latest and state of art technology Telecom/IP-PBX Systems for effective intercommunication in the PMML campus.

b) All equipment of system shall comply in all respects with the requirements of the latest edition of the relevant codes and Indian Standard. The technical specifications for the system to be executed are enclosed. Items which are not covered under the technical specifications and are required for completeness of the system shall be executed as per latest IS/ IE rules and Indian telecom department requirements.

c) The Telecom/IP-PBX system shall be TEC/DOT approved and conform to the latest issue of relevant applicable International standards/IEC standard /Indian standards for design, manufacturing, safety, inspection and installation.

4.2. Product Warranty

a) The Bidder shall provide a comprehensive on-site warranty for all active and passive components, including UPS, for upgradation work for a period of three (3) years from the date of successful installation and commissioning.

b) The Bidder shall be fully responsible for the Manufacturer's warranty for all equipment, accessories, spare parts etc., against any defects arising from design, material, manufacturing, workmanship, or any act or omission of the manufacturer / Bidder or any defect that may develop under normal use of supplied equipment during the warranty period.

c) **On-site comprehensive warranty:** The warranty would be on-site and comprehensive in nature and back to back support from the OEM. The bidder will warrant all the hardware and software against defects arising out of faulty design, materials and media workmanship etc. for a period of three years from the date of acceptance of the hardware and software.

d) The bidder shall provide support for Operating Systems and other preinstalled software components during the warranty period of the hardware on which this software & operating system will be installed. The Bidder shall repair or replace worn out or defective parts including all plastic parts of the equipment at his own cost including the cost of transport.

e) During the term of the contract, the bidder shall maintain the equipment in perfect working order and condition and for this purpose will provide the following repairs and maintenance services: Free maintenance services during the period of warranty.

4.3. List of Recommended Vendors

The following vendors are recognized and preferred for the supply, installation, and maintenance of EPABX systems:

(i) NEC
(ii) SIEMENS
(iii) PANASONIC
(iv) ALCATEL
(v) CISCO

4.4. Project Schedule/Timelines

S. No.	Milestones	Time (in Days)
1.	Completion of laying of cables and installation of networking equipments.	T0 +30 days
2.	Design, Implementation And Installation of OFC Based Intercom/IP-PBX Systems	T0 +15 days
3.	Annual Maintenance of IP-PBX Systems	03 Years

The operation & Maintenance for Telecom/IP-PBX Systems for 03 years would be started by successful bidder from the date of completion of work.

Annexure I: Technical Bid

S. No.	Description	Compliance(Yes/No)
1.	Name of Bidder/Company/ Agency	
2.	Address of Bidder/Company/Agency	
3.	Certificate of Registration of the Company to be enclosed	
4.	PAN Registration No. (copy must be enclosed)	
5.	GST Registration No. (copy must be enclosed)	
6.	Name of the Authorized Signatory	
7.	Specimen signature of the Authorized Signatory	
8.	Telephone number of the Authorized Signatory	
9.	OEM(Each) authorization certificate	
10.	Valid MSE/Udyam Aadhar certificate against the Works if seeking exemption from EMD	
11.	Whether EMD declaration submitted on a Rs.50/- denomination Non-Judiciary stamp paper duly signed and stamped by the agency	
12.	A detail of the Annual maintenance Contract with Ministries/ Departments/ Organizations/ PSUs etc. in which the bidder is engaged in providing service for last 3 years. At least one order copy of each year received from Govt, offices must be enclosed with the tender	
13.	Income Tax Return for last three years (copy must be enclosed) (Yes/ No)	
14.	Undertaking/ acceptance of terms & conditions by the bidder (separate sheet must be enclosed) (Yes/ No)	
15.	Undertaking on the bidder's letter head that the bidder is not in the list of agencies blacklisted by any other Govt. Offices must be enclosed The letter should be ink-signed. (Yes/ No)	
16.	The Bidder should have successfully provided comprehensive annual maintenance services for Telecom/IP PBX System including support, Spares, Inventory, Patches, Updates / Upgrades with work orders of value of at least INR 16.00 Lakhs for Government Department/ PSUs / in the last five years. **g.** Three similar completed works whose individual work value is costing not less than Rs. 8.00 lakhs.	

	h. Two similar completed works whose individual work value is costing not less than Rs. 12.00 Lakhs. **i.** One similar completed works whose individual work value is costing not less than Rs. 16.00 Lakhs. **Definition of Similar Works**: "Similar works" for the purpose of qualification: Providing Design, Implementation, Installation And Maintenance of OFC Based Intercom/IP-PBX Systems.	
17.	ISO 9001:2015 or Latest certification	
18.	Relevant document of onsite warranty services with minimum average of 02 IP PBX System, Desktops, IP phone, Server, UPS & Lan Items in the last five years.	
19.	Average Annual Turnover 50 Lakhs for Financial years (i.e. 2022-23, 2023-24, 2024-25) (Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be submitted with the bid)	
20.	The bidder should have proof for the presence of Office set-up in Delhi.	

I have visited the sites and inspected all Telecom/IP-PBX Systems with cabling having acquired the requisite information related to the subject work, examining the form of contract, nature, quantum of work as affecting the tender invited by the on the behalf of the PMML.

I have fully read the terms and conditions of the tender documents and agreeable to me/us.

Yours Faithfully,

Date:

Place:

(Signature of Authorized person with Seal)

Name:

Annexure II : Financial Bid

The quantities given in the tender BOQ/price bid may vary as per the site / system/PMML requirements. Only required items & quantities are to be supplied/ installed. The rate shall remain valid for any variations in the estimated quantities given in price bid. The bidder shall take detailed site measurements for the items like supply of power cables; earth strips/wire etc, before placing purchase order/taking procurement action.

(A)

S. No.	Description	Nos.	Unit/System	Total Instruments	Quoted Rate (total price + taxes)
1.	EPABX System with - PRI Card – HARDWARE & SOFTWARE	1			
2.	UPS (3 KVA – 1 nos for Main equipment) with battery	1			
3.	Phone with id caller & speaker	125			
4.	24 / 18 / 8 Port POE Switch 10/100/1000.	10			
5.	42U 19" Floor mounting Rack with- 6 Socket PDU, Fan, Hardware.	1			
6.	6 U Rack with 24 port loaded patch panel, PDU, Hardware.	9			
7.	U cable manager.	1			
8.	connecting cable from system to MDF.	1			
9.	1000 Pair MDF Box with Krone module and back mount frame.	1			
10.	200 Pair MDF Box with Krone module and back mount frame.	5000			
11.	Laying of OFC / JFC Cables (trenchless digging) at all sites to connect the system & UTP Cat-6 cable (At each Floor) 03 floors in Annexe 02 floors in Library01 floor at other site				
12.	6 Core single mode optical fibre cable from EPABX to the rack				
13.	25 mm PVC Conduit Pipe with band at System Room	1			
14.	Media converter with adopter	2			
15.	Fibre Patch cord				
16.	Cat-6 cable (at all floors)				
17.	Jumper wire (at all floors)				
	Total				

The above list of equipment is indicative only. Any equipment/device/wiring/etc. which is not indicated in the above list, but forms part of the overall system, shall deemed to be included in "Scope of the Work''. The bidder may inspect the building/premises thoroughly, before quoting for the work. Any other services which are not covered but necessary for smooth and trouble-free working of entire system(s) are also included in the scope of work.

(B) Submission of rates for cabling/channelling etc.

S. No.	**Description**	**Rates of fixing of wire/PVC plastic channel (including Labour cost)in Rupees including GST (total price + taxes)**
1.	Two Pair Wire (Networking copper)	
2.	Three Pair Wire	
3.	Four Pair Wire	
4.	Five Pair Wire	
5.	Ten Pair Wire	
6.	Fixing of PVC Plastic Channel	
7.	Rozzet Box	
8.	Line cord.	

Note: The L1 decided on the basis of overall cost of all Telecom/IP-PBX Systems, and all additional items mentioned cabling, channeling etc. The eligible bidder must quote rates for all the items separately or as a whole. The NIL amounts is not considered as a valid bid.

Technically Qualified bidders to showcase sample phone equipment before opening of Financial Bid.

I have read the terms and conditions of the tender and agreed to the same.

(Signature & Stamp of the Bidder)